

**HYBRID**  
SOLUTIONS EST. 2002



**VERTEX** EST. 2002

*fx* Trading Platform

**Your Best Trading Companion**



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## VertexFX Client Help

This is an easy and friendly supporting Help which is an HTML based on-line help. This Help allows you to concentrate on whatever part of the Client you need to learn about by automatically laying out generated topics in a consistent and professional style.

### Getting Started

The easiest way to find out whatever you need to know about the smallest details in the Client side is.

Either to:

Select the part of the Client Window you want to learn about and press F1, then the Help window will open to you with the specific topic you desired.

Or:

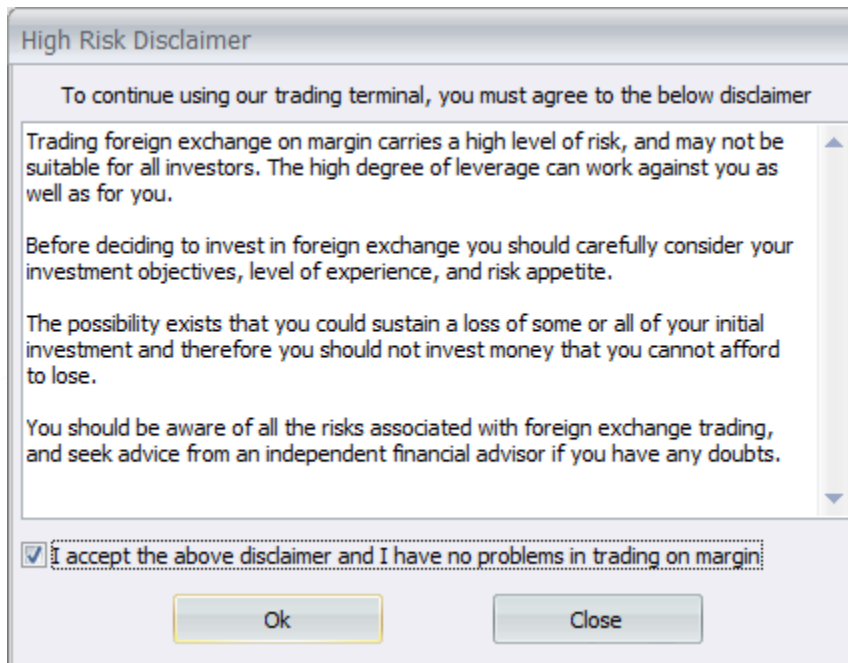
Go to the Help Menu at the Menu bar and choose Help Topics (F1), when the Help window appears to you, at the lower side of it there are the index links, and by clicking on the desired topic it will open for you.




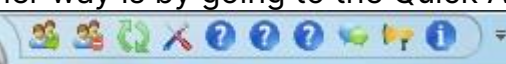


When the Help window appears to you, you can go to the search tab and type-in the topic you want to know about in the text field then press Enter. So that all topics related to the word(s) you typed-in are listed and you can choose whichever most suits what you are looking for.

## Panels & Toolbars

### Log on to the system

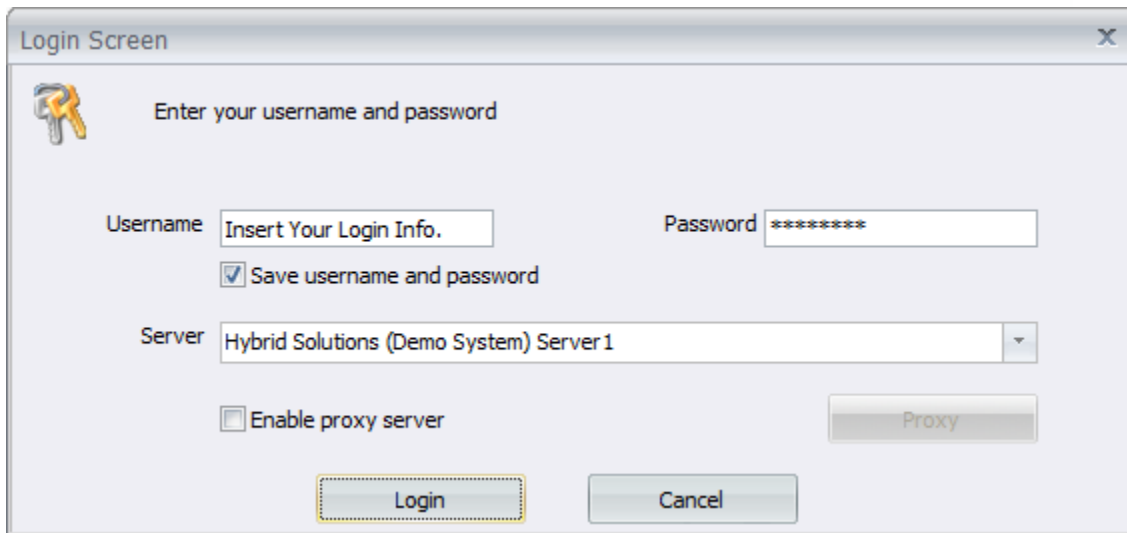
- When you open the VertexFX Platform, it is required from you to accept the Disclaimer message. If you don't accept the Disclaimer message, you will be connected as a read only user, if you press "Close" your connection will disconnect.



- You can log in to client terminal by:
  - 1- Choosing the start bubble  from the upper left corner and choose login .
  - 2- You may go to the toolbar and select the Home option then go to the Administration tab and choose login .
  - 3- Another way is by going to the Quick Access ToolBar on the top left corner  and choose login .
  - 4- You can also easily login to the client platform by pressing Ctrl + L.
  - 5- Also double click on the  Disconnected in the right bottom corner will open for you the logon window.






- After that a small window appears to you, fill-in the valid user name and password given to you by your market maker.
- You can click on the check box: Save username and password, so you wouldn't have to type your username and password every time you log on.
- Server: This term developed to specify the server you connecting through and it will be useful when you have a Backup Server to switch your connection to it when you are facing disconnection case with the main server, it requires to select the backup server, or fill server IP and Port number as the following format (IP:Port).
- If you are connecting through Proxy, make sure the option "enable proxyserver" is checked.
- The proxy button will be activated and by clicking on it you will access the proxyserver window and configure your proxy.



The screenshot shows a 'Login Screen' window with the following fields and options:

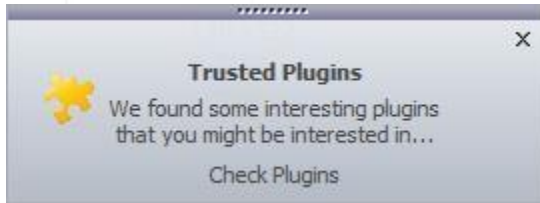
- Username:** A text box containing 'Insert Your Login Info.'
- Password:** A text box containing '\*\*\*\*\*'.
- Save username and password:** A checked checkbox.
- Server:** A dropdown menu showing 'Hybrid Solutions (Demo System) Server 1'.
- Enable proxy server:** An unchecked checkbox.
- Buttons:** 'Login' (highlighted with a dashed border), 'Cancel', and 'Proxy' (disabled).

### Connection Status:

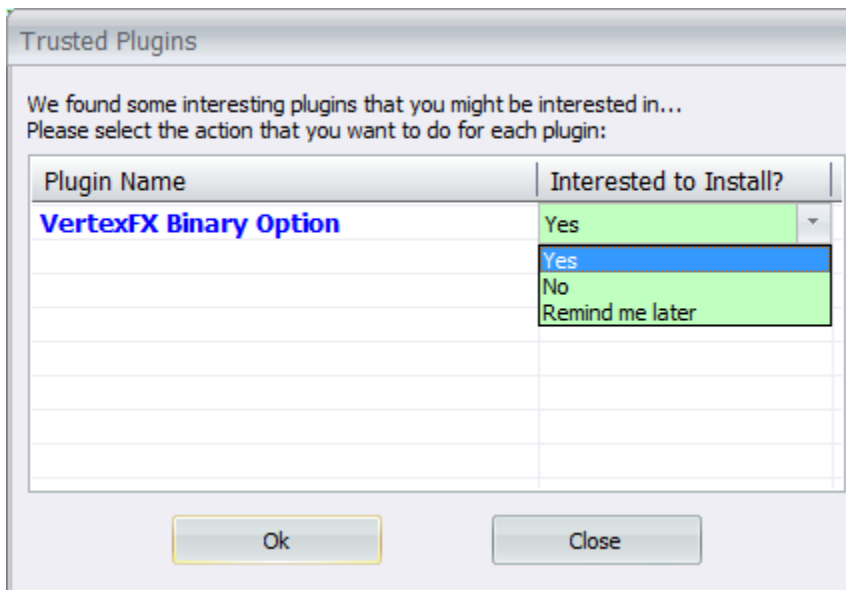
- After filling all the blanks and pressing on the login button, the terminal will be connecting to the server **Connecting..**  **Disconnected**.
- If your login information is correct the system will be connected but in waiting mode **Waiting..**  **Connected** till all the data are loaded.
- When the waiting mode finishes, you will be officially connected to the system  **Connected** and you are ready to use it.

## Trusted Plugins

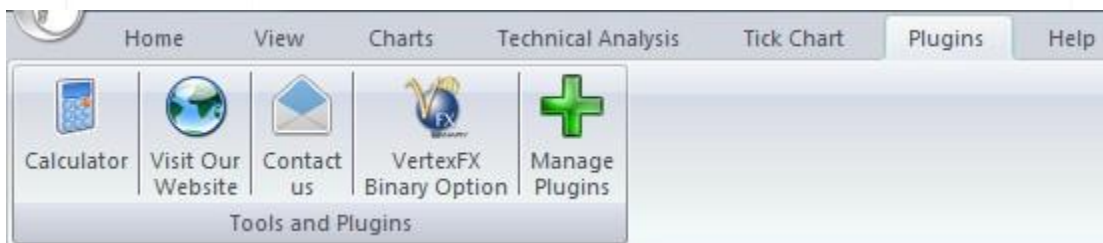
- After you are logged to the system you can check some trusted plugins in VertexFX from the following pop-up message:



- Click on "Check Plugins" and the following window will appear:














- If you perform a double click on the desired plugin, the related plugin link will in [vStore](#) area to install it.
- After you install the plugin, you will find it under the Plugin Toolbar.

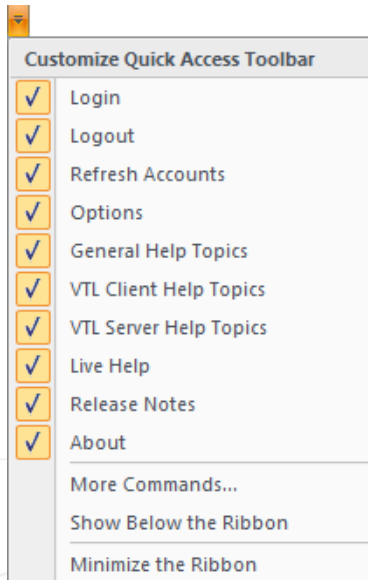


Quick Access Toolbar:



Contains the following options:

- Login  to connect to the system.
- Logout  to disconnect from the system.
- Refresh Accounts  to refresh the [accounts tree](#).
- System Options  to open the [system options](#) window.
- General Help Topics  to open the [VertexFX Client](#) help link.
- VTL Client Help Topics  to open the [VetexFX VTL Client](#) help link.
- VTL Server Help Topics  to open the [VetexFX VTL Server](#) help link.
- Live Help  to open [live chat help](#) link and chat with the technical support team.
- Release Notes  to open the release note link.
- About  to open the help about screen.
- Quick Access Toolbar list  to customize the options visibility over the quick access toolbarlist.


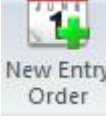




## Home Toolbar





This is the Home toolbar which contains six sections; each section has several options:

### 1- Trade:

- 
 • [New Position](#) choosing this option will open the one click trade screen that refers to the selected symbol on the market watch.
- 
 • [New Entry Order](#) opens a small window allows you to set a new Limit /Stop order for any desired symbol and amount.
- 
 • [Statement](#) opens a statement report in HTML page after defining the desired period.
- 
 • [Send SMS Summary](#) sends the account summary of the selected account to the mobile number if the mobile number is set and valid, which can be set in the [SMS configuration](#).

### 2- Administration

- 
 • [Login](#) opens the login window.
- 
 • [Logout](#) to log out from the terminal.





- Change Password opens a small window to change the user password after inserting the old password.



- Refresh Accounts to refresh the accounts tree on your platform.

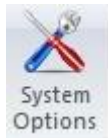


- Send Mail opens a small window which allows you to send mails to your accounts if you have multiple accounts in your accounts tree.

### 3- Options



- Mute to mute all the platform sounds.



- [System Options](#) opens a window for the general settings of the platform options.

### 4- System Interface



- Full Screen System to switch the platform to full screen mode. If

you want to exit the full screen mode click on this button



- Simple Interface to view the platform as simple interface mode.

Click on this button to return you back to the Pro Interface.



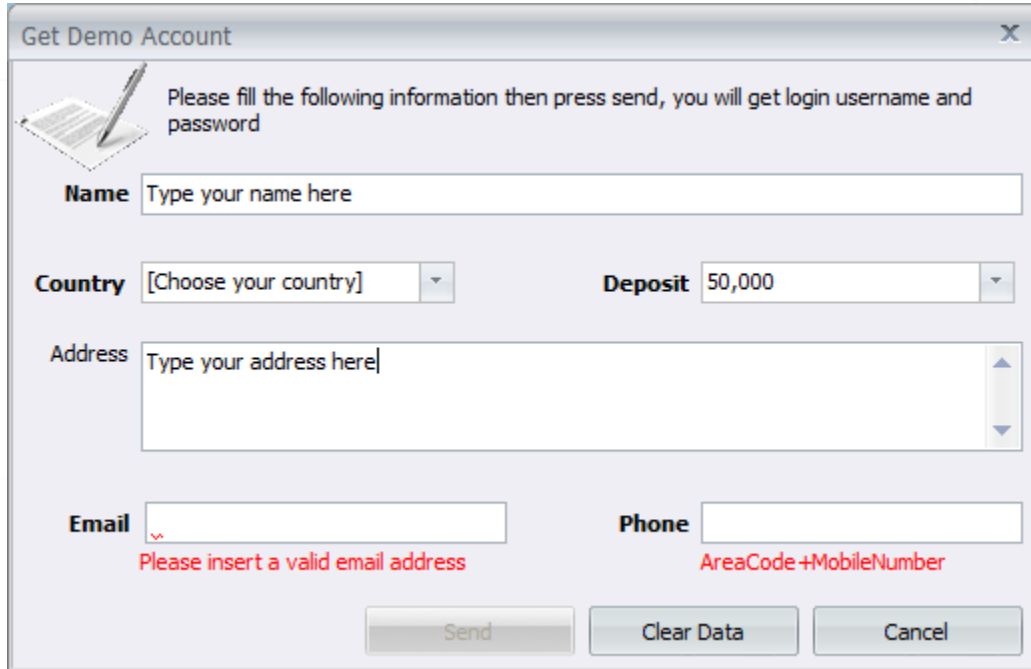
- Reset Interface to reset the platform interface as default.



## 5- Others



- Open Demo Account opens a new window to create a new demoaccount after you fill all blanks.

A screenshot of a web browser window titled "Get Demo Account". The window contains a form with the following fields: "Name" (text input), "Country" (dropdown menu), "Deposit" (dropdown menu with "50,000" selected), "Address" (text area), "Email" (text input with a red error message "Please insert a valid email address"), and "Phone" (text input with a red error message "AreaCode+MobileNumber"). At the bottom of the form are three buttons: "Send", "Clear Data", and "Cancel".

Get Demo Account

Please fill the following information then press send, you will get login username and password

**Name** Type your name here

**Country** [Choose your country] **Deposit** 50,000

**Address** Type your address here

**Email** Please insert a valid email address **Phone** AreaCode+MobileNumber

Send Clear Data Cancel

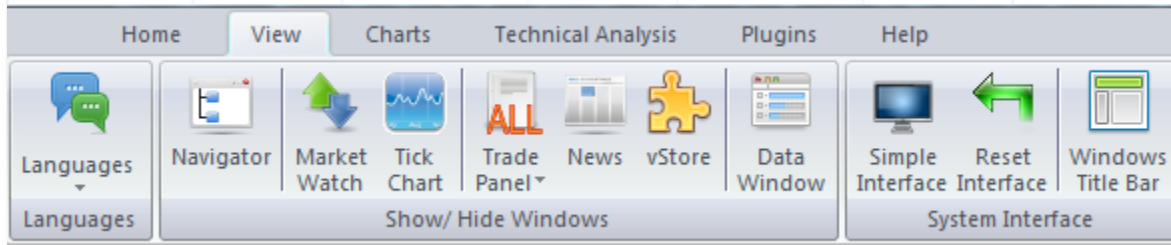
## 6- Exit



- Exit System to close the platform.

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## View Toolbar



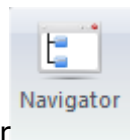
This is the View Toolbar which you will be able from here to edit the settings of viewing the platform. It contains three sections as the following:

### 1- Languages



- The languages button will open for you a list of languages to switch the platform to the desired language. For sure you will need to restart the platform so the language will take effect.

### 2- Show /Hide Windows



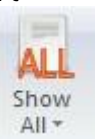
- Navigator to show/ hide the [navigator window](#).



- Market Watch to show/ hide the [market watch window](#).



- Tick Chart to show/ hide the [tick chart window](#).



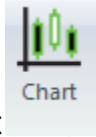
- Show All opens a list of the panels tabs that you can hide/ show them.



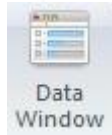
- News to show/ hide the [news panel](#).



- Plugins to show/ hide the [plugins panel](#).



- Chart to show/ hide the [chart window](#).



Data Window to show/ hide the [data window](#) which shows information (Date, Time, Open, High, Low and Close) for the drawn [chart window](#). This information will be changed depending on the place where the cursor is pointing in the chart window. You can also see the Data Window of the drawn chart in the status bar in the bottom of the chart window.

### 3- System Interface



- Full Screen System to switch the platform to full screen mode. If

you want to exit the full screen mode click on this button



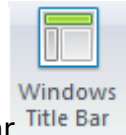
- Simple Interface to view the platform as simple interface mode. Click on this button to return you back to the Pro Interface.



- Reset Interface to reset the platform interface as default look.



- Windows Title Bar to show/ hide the title bar of each window in the terminal.







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## Charts Toolbar




This is the Charts Toolbar which you will be able from here to control the settings of viewing the chart window. It contains eight sections as the following:

### 1- Price Style

-  **Candlesticks** to view the chart candles as sticks in [chart window](#).
-  **Standard Bar** to view the chart candles as standard bar in [chart window](#).
-  **Line Chart** to view the chart as line in [chart window](#).
-  **Heikin Ashi** to view the selected chart price style (Candlesticks, StandardBar or Line Chart) as Heikin Ashi in [chart window](#).

### 2- Chart Data

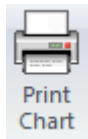
-  **Load All Chart Data** to load all data of the chart in chart window from beginning till now.



- 3- Chart Saving

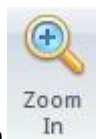


- Save as Picture use this option to save the picture of the chart window on your computer as JPG.



- Print Chart use this option to print the picture of the chart if your computer is connected to a printer.
- Price History: use this option to show the information of the chart as list.

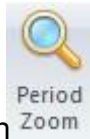
#### 4- Chart Zooming



- Zoom In to maximize the zooming on the chart window.

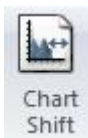


- Zoom Out to minimize the zooming on the chart window.

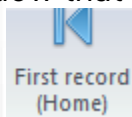


- Period Zoom after selecting this option define the desired period to be zoomed in, by clicking in the starting of the period then another click on the end of the period in the chart window.

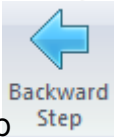
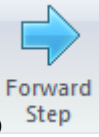
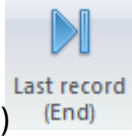
#### 5- Chart Control



- Chart Shift Use this option to shift the chart away from the beginning of the chart window. After choosing this option a small pointer will show up on the top of the chart window that you can drag it to the desired place in the chart.



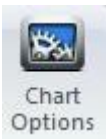
- First record (Home) it drags the chart to the first record in chart history.

-  Backward Step to drags the chart step backward.
-  Forward Step to drags the chart step forward.
-  Last record (End) it drags the chart to the last record in chart history.

## 6- Show /Hide

-  Grids to show/ hide grids on the chart window.

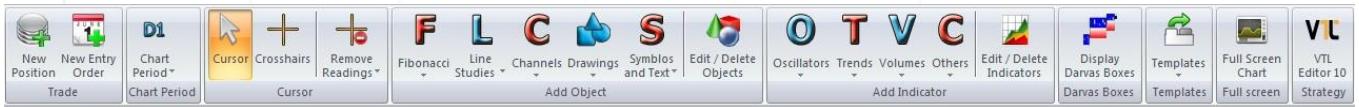
## 7- Options

-  Chart Options opens the chart options tab from the [System Options](#) screen, which allows you to edit the settings and colors of the chart window.

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## Technical Analysis Toolbar



This is the Charts Technical Analysis which contains nine sections:

### 1- Trade



- New Position to open the [one click trading screen](#) to place a New Position for the drawn symbol [Chart Window](#).
- New Entry Order to place [Limit/Stop order](#) for the drawn symbol [Chart Window](#).

### 2- Chart Period

M1	One Minute	Ctrl+1
M5	Five Minutes	Ctrl+2
M15	Fifteen Minutes	Ctrl+3
M30	Thirty Minutes	Ctrl+4
H1	One Hour	Ctrl+5
H4	Four Hours	Ctrl+6
D1	Daily	Ctrl+7
W1	Weekly	Ctrl+8
MN	Monthly	Ctrl+9

- From here you will be able to change the periodicity of the chart (1, 5, 15, 30minute, 1, 4 hours, 1 day, 1 week and 1 month).
- For more info please check [Chart Window](#) options.

### 3- Cursor



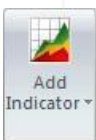
- From here you can change the cursor type on the chart to be either cursor or crosshairs.
- By choosing the Crosshairs option, Hold left click and move the cursor to change the reading.
- To save the readings of the Crosshairs on the chart just press right click on the desired point while holding left click.
- Also you can remove all the crosshairs on the chart window, or remove the available crosshairs from the drop down option in the Remove Readings button.
- For more info please check [Chart Window](#) options.

### 4- Add Object



- From here you can choose any object type (Fibonacci, Line Studies, Channels, Drawings or Symbols and Text) to be added to the chart window.
- Also you can edit or delete the added object(s) to the chart window.
- For more info please check [Chart Window](#) options.

### 5- Add Indicator



- From here you can choose any indicator type (Oscillators, Trends, Volumes or Custom) to be added to the chart window.
- Also you can edit or delete the added indicator(s) to the chart window.
- Check also each [Technical Indicators](#) functionality.
- For more info please check [Chart Window](#) options.

## 6- Darvas Boxes



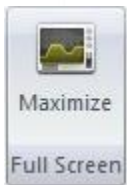
- From here you can display the chart window candles according to Darvas Boxestechneque.

## 7- Templates



- To save or remove the added chart template(s).

## 8- Full Screen



- To maximize/minize the chart window.

## 9- Strategy



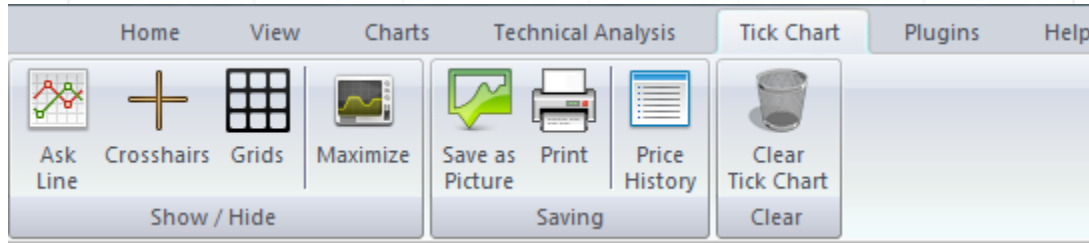
- Choosing this option will open the VTL Editor (VertexFX Trading Language Editor)that will be applied to the chart window.
- Know more about the [VTL Client Scripts](#).
- Know more about the [VTL Server Scripts](#).

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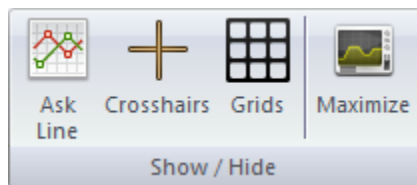


## Tick Chart Toolbar



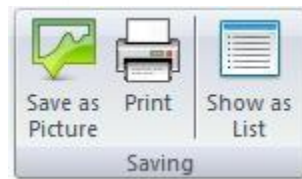
This is the tick chart toolbar, which contains some options for the tick chart window, and they areas the following:

### 1- Show/ Hide



- From this part you can show or hide the ask line in the tick chart window.
- Also you can show or hide the grids of the tick chart window.

### 2-Saving



- From this part you can save the picture of the tick chart window.
- And you can print the tick chart window, if your computer is connected to a printer.
- Also you can show the prices of the tick chart window as list.

### 3- Clear



- This option allows you to clear the tick chart window data, so it will start updating again with new prices.

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## Plugins Toolbar

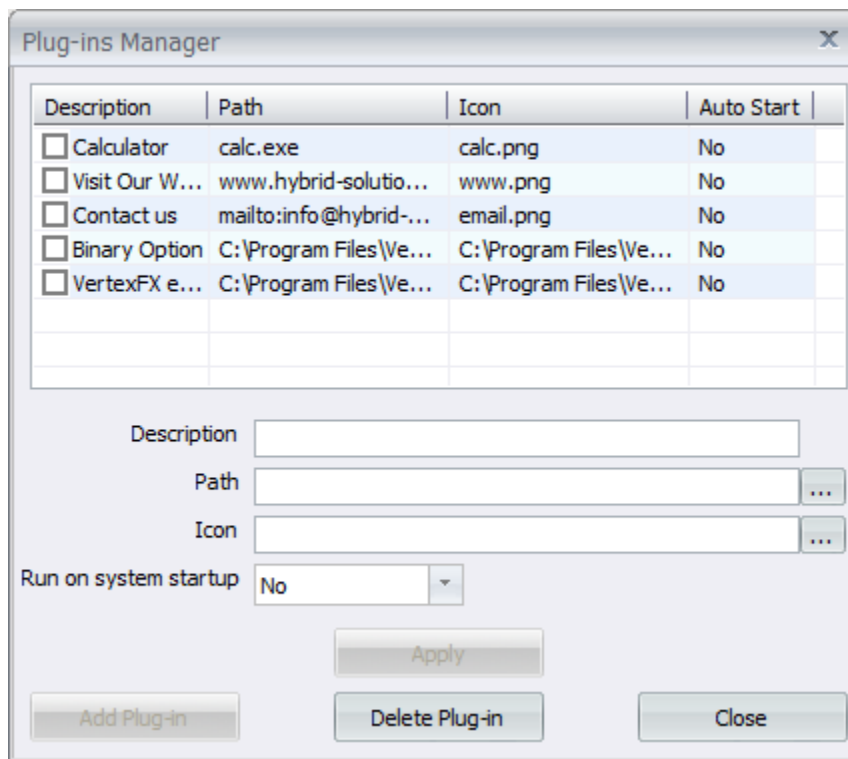


The Plugins Toolbar contains three tools by default (Calculator, Visit Our Website and Contact us), you can also add more plug-ins from this button to make this



plugin easy to access by your terminal by click on

To add a new plug-in press on the Add Plug-in button and the Plug-ins Manager window will open as the following image:



After you fill all the blanks about your new plug in press Add Plug-in then your new application will be showing in the Plugin Toolbar. You will be able to delete an added plug-in also from this window.

If you want to add some of your applications (For example ABC.exe) on the plugins toolbar, you must add a shortcut for this application (ABC.exe) in the following path: C:\ProgramData\VertexFX Plugins.

And if you want to add a specific Icon for this application in the system, you must put an image with the same name as the EXE name (ABC.exe), but the image must be PNG image (ABC.png).

And beside the exe which may be found on the C:\Program Files\..., Assume that the EXE name is ABC.exe, then he must add an image called ABC.png beside this exe, this way he will have a unique icon for his system in the Plugins tab, otherwise, if there is no image, a default image will be added in the Plugins tab.

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## Trade Panel

Balance: 196,129.12 Flt P/L: -31.02 Assets Value: 118,455.02 Equity: 196,098.10 Used Margin: 118,322.61 Free Margin: 77,775.49 Margin Level: 165.73%													
<input type="checkbox"/> Close Selected Positions / <input type="checkbox"/> Hedge Selected Positions <input checked="" type="checkbox"/> Cancel Selected Orders													
Ticket	Date/Time	Type	Amount	Symbol	Open Price	Current Price	S/L	T/P	Comm	Interest	P/L	Value	Comment
<input type="checkbox"/> 44273	2015-06-09 1...	Sell	0.100	EUR/USD	1.12602	1.12509			-5.00	0.00	-4.91	112.51	Hedge of net trades
<input type="checkbox"/> 44272	2015-06-09 1...	Sell	0.100	GOLD	1182.10	1182.30		1180.00	-1.00	0.00	-21.00	118,230.00	
<input type="checkbox"/> 44271	2015-06-09 1...	Buy	0.100	EUR/USD	1.12613	1.12507			-5.00	0.00	-5.11	112.51	
<b>Pending Orders:</b>											<b>-31.02</b>	<b>118,455.02</b>	
<input checked="" type="checkbox"/> 89304	2015-06-09 1...	Buy (Manage)	0.100	GOLD		1182.30		1180.00					
<input checked="" type="checkbox"/> 89306	2015-06-09 1...	Buy Limit	0.100	USD/CHF	0.9269	0.9303							

☰ The Trade Panel shows all open positions with the details of each opened position:

Column Name	Description
Ticket	Shows the ticket ID or order ID for each position on the trade panel
Date/ Time	The date and time for each placed position on the trade panel
Type	The type (Buy/ Sell) of each position on the trade panel
Amount	The amount of each position on the trade panel
Symbol	The name of the placed symbol for each position on the trade panel
Open Price	The open price for each placed position on the trade panel
Current Price	The current closing market price for each placed position on the trade panel
S/L	The price of stop loss for each placed position on the trade panel "If this position is managed"
T/P	The price of take profit for each placed position on the trade panel "If this position is managed"
Commission	If it is set, shows the commission in minus (-) sign for each placed position on the trade panel
Interest	If it is set, shows the interest amount for each position on the trade panel
P/L	The floating profit or loss for each placed position on the trade panel, and in the bottom of this column you will see the Total Floating Profit/ Loss in bold line
Value	The value of the opened position in the current market price, and in the bottom of this column you will see the Total Value
Comment	To view the added comment on the Orders/Positions



- ☰ You will notice that the List Item back color for the Pending Order when it is close to Market price by 10 pips is colored with green.
- ☰ Also the back color for the Open Position when the Take Profit is close to Market price by 10 pips is colored by green, and the back color when the Stop Loss is close to Market price by 10 pips is colored by red.
- ☰ Beside the Trade panel title there is the Positions count and Orders Count on the Trade tab's title.
- ☰ At the top of the trade window, you will see the account summary bar for the selected account; this bar will be transferred to red color in case the account reaches the liquidation point. The account summary includes the following:

Part	Description
Balance	Real amount of money a client has in his account
Flt P/L	The profit or loss the client gains or loses respectively, for all current opened positions
Assets Value	The total value of the opened position in the current market price
Credit	An amount of money put to the account of a certain client in order to be paid later (like a debt).
Equity	Balance + Flt P/L + Credit
Used Margin	Called also the Margin Requirement, which is the amount of money that can client afford in his account to buy 1 lot of a certain currency, as example... which takes (-1000) Off for each 1 lot, means 100\$ for each 0.1 lot.
Free Margin	Called also Effective Margin, which is equal Equity + Margin Req. (Minus value indicates possible danger and closeness to Liquidation). It means how many lots of a certain currency can client buy with the money which he actually has
Margin Level	This equal to (Equity/Margin Req.) * 100% (the bigger number, the better), it is the most important value that both the client and the market maker should keep on watching, because, depending on its value, it can be decided how many lots the client can buy with the money left with him/her, and if the account is close to Liquidation point. If it was 100.00% or more, the account is on the safe side, if it was less, then there is a danger of liquidation to happen soon.



☰ In case the account type is physical then the account summary will include the following

**Cash: 8,413,432.69 Flt P/L: 87.20 Assets Value: 6,093.96 Credit: 10.00 Equity: 8,419,531.65**

Part	Description
Cash	Real amount of money a client have in his account
Flt P/L	The profit or loss the client gains or loses respectively
Assets Value	The total value of the opened position in the current market price
Credit	An amount of money put to the account of a certain client in order to be paid later (like a debt)
Equity	Cash + Flt P/L + Credit

- ☰ By selecting some/all opened market positions, their Net Information will show up under the account summary in the Trade Panel.
- ☰ The option [close selected positions](#) is used to close more than one position in the same time or all of your open positions together. But this option validate the Maximum Amount Per Deal for each symbol so it will not allow you to close total lots more than the maximum amount per deal.
- ☰ The option [Hedge Selected Positions](#) is used to open hedged position(s) for theselected/all opened position.
- ☰ By using the option [cancel selected orders](#) you can cancel more than one limit/stop order in the same time or all of your pending limit/stop orders together.

☰ Right-clicking on any position in the Trade tab window, gives you a context menu with options that you can manipulate the position according to which:

Option	Description
Close /New Order	Opens the one click trading screen, which allows you to close, close by hedge or open a new order on the selected symbol
Hedge This Position	To open a hedged position (opposite type) for the selected position with the current market price
Manage Position	Open a window that allows you to set a take profit or stop loss for the selected position of the selected account (This options is also found in the Limit/ Stop and SL/ TP orders under the name Edit Order)
Close Profitable Positions	To close all opened positions which their profit/loss are in positive value
Close Unprofitable Positions	To close all opened positions which their profit/loss are in negative value
Attach To Chart	To attach and open the chart window of the selected symbol
Report	Opens for you a printable HTML report of all opened positions and opened limit orders at the Trade tab window
View Settings	Opens a window that allow you to edit the settings of viewing the trade window
Maximize	Maximizes the trade window

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## Net Trade Panel

Symbol	Amount	NH	Buy/Sell	Avg Open Price	Current Price	Comm	Interest	Profit/Loss	Net Value
USD/CAD	0.100	0.100	Buy	1.2334	1.2344	-5.00	0.00	-4.90	123.44
EUR/USD	0.200	0.100	Buy	1.12592	1.12456	-10.00	0.00	-10.27	224.92
EUR/USD	0.100		Sell	1.12595	1.12458	-5.00	0.00	-4.86	112.46
GOLD	0.200	-0.100	Sell	1177.95	1177.40	-2.00	0.00	108.00	235,480.00
GOLD	0.100		Buy	1178.60	1177.00	-1.00	0.00	-161.00	117,700.00

Trade (7/2) **Net Trade** History (0) Journal Mailbox (Phill) News Alerts vStore

☰ The Net Trade Panel shows the net open positions with the details of each opened(Buy/Sell) Symbol:

Column Name	Description
Symbol	The symbol name
Amount	The net amount of each opened symbol
NH	The net hedged which shows the deference between the buy and sell positions (If it is positive means that buy orders are more, and vise versa)
Buy/Sell	The type of the net opened symbol (Buy/ Sell)
Avg Open Price	The average price for each net opened symbol
Current Price	The current closing price of each net opened symbol "Current Market Price"
Commission	The total commission for each net opened symbol
Interest	The total interest for each net opened symbol
Profit/Loss	The total profit/ loss for each net opened symbol
Net Value	The total value of the net opened position in the current market price

☰ Right-clicking on any symbol in the Net Trade tab window, gives you a context menu with options that you can manipulate the position according to which:






Option	Description
Close Selected	To close all the net trade of the selected symbol. But this option validate the Maximum Amount Per Deal for each symbol so it will not allow you to close total lots more than the maximum amount per deal.
Hedge Net Position	Opens new market positions with the market price for the selected symbol to have NH zero value
Deliver	This option appears if the selected symbol is physical and opens <a href="#">Deliver Request Screen</a> to be deliver the desired delivery items
Report	Opens for you a printable HTML report of all net opened positions at the Net Trade tab window
View Settings	Opens a window that allow you to edit the settings of viewing the net trade window
Maximize	Maximizes the net trade window

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## Delivery Request Screen

Delivery Request - Catalog

Image	Code	Name	Description	Quantity
	US100AM001OZGC9999	1 Oz gold coin - American eagle	The American Eagle Gold coin is the most popular bullion coin choice in the United States. The 1 Ounce American eagle gold coin is a legal tender with a 50 \$ value.	1
	TR100ND001KGG89999	1 Kg gold bar 999.9 - Nadir	Nadir Metal Refinery is a famous Turkish Brand accredited by the London Bullion Market Association (LBMA). The 1 Kg gold bar has a 9999 Fineness and each bar has a serial number and ...	32.1507
	SW100PM001OZGB9999	1 Oz gold bar 999.9 - PAMP	PAMP has released a wide range of gold minted bars in the series of Lady Fortuna Design for 9999 fine gold bars. The 1 Ounce gold bar is available in certified packing.	1
	SW102PM001TTGB9990	1 TT gold bar 999 - PAMP	TOLA is a traditional south asian unit of weight used in many Asian countries.TT or Ten Tola is equivalent to 116.64 grams of gold. This gold bar is one of famous series of Lady Fortuna r...	3.75
	SW101PM001GMGB9999	1 gm gold bar 999.9 - PAMP	PAMP has released a wide range of gold minted bars in the series of Lady Fortuna Design for 9999 fine gold bars. The 1 gm gold bar is available in certified packing.	0.032151

**Cart**

Image	Name	Code	# of Items	Quantity
	50 gms gold bar 999.9 - PAMP	SW103PM050GMGB9999	1	1.60754
	1 Oz gold coin - Canadian Maple Leaf	CA100CM001OZGC9999	1	1

Portfolio Holding: 3  
 Delivery Total: 2.60754  
 Remaining Balance: 0.39246

Would you please deliver it at the weekend

☰ The Delivery Request Screen is opened whenever the client choose the Deliverioption from the [Net Trade Panel](#), it contains the following:

Column Name	Description
Image	The image of each delivery item
Code	The item ID from each delivery item
Name	The item Name from each delivery item
Description	The item description from each delivery item
Quantity	The allowed item quantity to be delivered from each delivery item

☰ When you double click on any delivery item, it will be listed under the Cart which contains the following:

Option	Description
Image	The image of each delivery item
Name	The item Name from each delivery item
Code	The item ID from each delivery item
# of items	The number of units to be delivered. This can be changed if you double click on it and insert the desired units amount
Quantity	The quantity of each delivered item
Summary List	Displays the Portfolio Holding, Delivery Total and Remaining Balance
Comment	To insert the desired comment to be received to the dealing room when delivering the item.
Delivery Process	To choose the delivery process method, either "Pick up from Office" or "Deliver to door step"
Submit Delivery Order	To confirm the delivery order and sent the request to the dealing room

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## History Panel

Ticket	Type	Time	Symbol	Amount	B/S	Open Time	Open / SL	Close / TP	DP/WD/AJ	Com	Int	PL	Comment
44355	Close	2015-06-...	USD/CAD	0.100	Sell	2015-06-...	1.2341	1.2323		-5.00	0.00	-4.82	Hedge of net trades
44366	Close	2015-06-...	USD/CAD	0.100	Buy	2015-06-...	1.2334	1.2321		-5.00	0.00	-5.13	
44356	Close	2015-06-...	GOLD	0.100	Buy	2015-06-...	1177.70	1176.90		-1.00	0.00	-81.00	Hedge of net trades
44358	Close	2015-06-...	GOLD	0.100	Buy	2015-06-...	1177.50	1176.90		-1.00	0.00	-61.00	Hedge of position #44346
44359	Close	2015-06-...	GOLD	0.100	Sell	2015-06-...	1177.10	1177.30		-1.00	0.00	-21.00	Hedge of position #44347
44360	Close	2015-06-...	GOLD	0.100	Buy	2015-06-...	1178.60	1176.90		-1.00	0.00	-171.00	
44361	Close	2015-06-...	GOLD	0.100	Sell	2015-06-...	1178.10	1177.30		-1.00	0.00	79.00	
44362	Close	2015-06-...	GOLD	0.100	Sell	2015-06-...	1177.80	1177.30		-1.00	0.00	49.00	

☰ The history panel shows you the history of transaction had been done for a certain period that belongs to the selected account, and beside the History panel title there is the transaction count history tab's title, it consist of the following columns:

Column Name	Description
Ticket	The ticket ID for each transaction done by the client
Type	The type of the transaction
Time	The date and time of the transaction
Symbol	The symbol name of the transaction
Amount	The trade amount of the transaction
B/S	The type of the transaction wither buy or sell
Open Time	The opening date and time of the transaction
Open/ SL	The open or stop loss price for the transaction
Close/ TP	The close or take profit price for the transaction
DP/WD/AJ	The type of the money transaction
Comm	The Commission amount of the transaction
Int	The Interest amount of the transaction
PL	The Profit/ Loss
Comment	Description/Comment of the transaction

Total (row)	This row contains the total amount in the end of each column (DP/WD/AJ, Comm, Int and PL/ Description)
-------------	--

☰ Right-clicking on history panel, gives you a context menu with options that you can manipulate the history according to which:

Option	Description
Period	You can choose the period of the history (Last Day, Last 2Days, Last 4 Days, Last Week, Last 2 Weeks, Last Month, Last 2 Month, Custom Period or All History)
Report	Opens for you a printable HTML report for the history panel
View Settings	Opens a window that allow you to edit the settings of viewing the history panel
Maximize	Maximizes the history panel

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## Journal Panel

Time	Message
2015-06-15 16:50:20	Order sell 0.100 USD/CAD at 1.2328 executed
2015-06-15 16:50:04	Order pending
2015-06-15 16:50:03	Request Sell Stop 0.100 USD/JPY at 123.3545 (SL= TP=)
2015-06-15 16:49:59	Request Buy Stop 0.100 USD/CHF at 0.9372 (SL= TP=)
2015-06-15 16:49:59	Order pending
2015-06-15 16:49:55	Order sell 0.200 AUD/USD at 0.7770 executed
2015-06-15 16:49:51	Order buy 0.100 EUR/USD at 1.12373 executed

Trade (9/3) Net Trade History (1) **Journal** Mailbox (Phill) News Alerts (Phill) vStore

- The journal panel shows you a brief of the recent transaction done by the client since the last login for him, please note that journal depends on the client PC, that means it will be cleared if the client changed his PC, this window consist of the following:

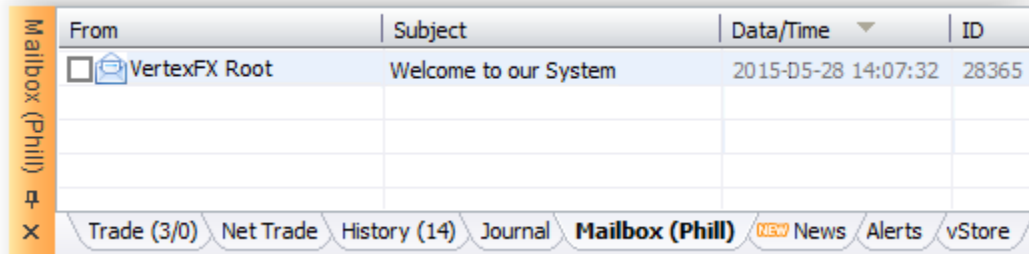
Column Name	Description
Time	The date and time of the transaction
Message	The description of the transaction

- Right-clicking on journals panel, gives you a context menu with options that you can manipulate the journal according to which:

Option	Description
Clear Journal	To clear all data from the journal panel
Report	Opens for you a printable HTML report for the journals panel
View Settings	Opens a window that allow you to edit the settings of viewing the journals panel
Maximize	Maximizes the journals panel

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## Mailbox Panel



From	Subject	Date/Time	ID
<input type="checkbox"/> VertexFX Root	Welcome to our System	2015-05-28 14:07:32	28365

Trade (3/0) Net Trade History (14) Journal **Mailbox (Phill)** News Alerts vStore

The mailbox panel shows your received mails, in which:

Column Name	Description
From	The sender name of the mail, in between the brackets the name of the sender dealer name
Subject	The subject of the received mail
Date/Time	The date and time of the received mail
ID	The ID of the received mail

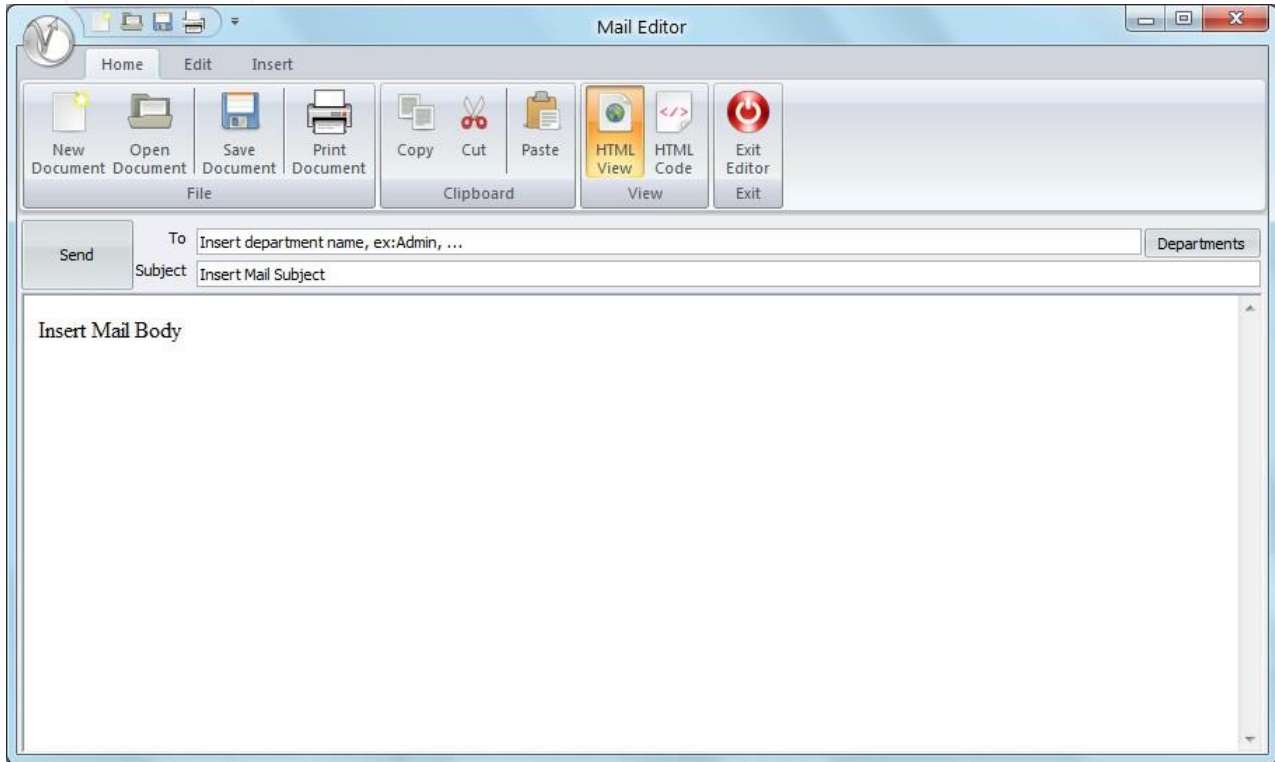
Right-clicking on mailbox panel, gives you a context menu with options that you can manipulate the mail according to which:

Option	Description
Send Mail	To open the mail editor and send a new mail
Load All Mails	To load all mails of client from system history.
Select	To select (All, Unread, Read, None) mail(s)
Read Mail	To read the selected mail
Reply	Opens a window to reply on the selected mail
Delete Selected Mail(s)	To delete the selected mail(s)
Report	Opens a printable HTML report for the mailbox panel
View Settings	To edit the settings of viewing the mailbox panel

Maximize	Maximizes the mailbox panel
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- When the client sends a new mail or reply to any existing mail the following maileditor opens:



- Before you sending the mail select the desired department, type a subject for youmail and fill the mail content then press Send.

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## News Panel

Search Headlines	
Date/Time	Headlines
2015-06-15 13:26	US industrial production contracts 0.2% in May
2015-06-15 13:15	United States Industrial Production (MoM) came in at -0.2% below forecasts (0.3%) in May
2015-06-15 13:15	United States Capacity Utilization below forecasts (78.3%) in May: Actual (78.1%)
2015-06-15 13:12	Weak US data pushed USD/JPY lower to 123.40
2015-06-15 13:05	GBP/USD regains 1.5500
2015-06-15 13:02	Gold faces further consolidation – TDS
2015-06-15 13:00	CFTC: Space cut ELP shorts – Nomura

Trade (9/2) Net Trade History (2) Journal Mailbox (Phill) **News** Alerts (Phill) vStore

- Through VertexFX you will be updated with any new story, VertexFX provide livenews, with VertexFX you will read fresh story moment by moment and from trusted source.
- Using the Search Headlines you can type any word or date that relates to the newsstory you are searching for.
- By double click on the story you will get new window telling you the full story.

### Example:

Story x

2014-08-14 16:33

**USD/CHF testing August lows**

The USD/CHF is falling on Thursday and recently bottomed at 0.9033, reaching the lowest price in almost a week. Afterwards bounced to the upside and currently trades at 0.9058, down 0.15% for the day so far.

During the Asian session the USD/CHF failed to hold above 0.9080 and turned to the downside. The decline found support in an important area where August lows lie. If the price falls below 0.9030, it would be trading at levels not seen since July 28.

EUR/CHF drops further

The Swiss Franc is the best performer on Thursday among European currencies and is also rising against the Euro. The EUR/CHF recently fell to 1.2108, 5-month low and it could post the lowest daily close since January 2013.

For more information, read our latest forex news.




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## Alerts Panel

Alerts (Phill)	Alert Condition	Counter	Timeout	Last Hit	Max Iterations
	BID > 1.12363	0	10		20
	<b>BID &lt; 1182.00</b>	<b>4</b>	<b>15</b>	<b>06-15 16:5...</b>	<b>20</b>
	ASK > 0.7768	0	5		20

Trade (9/2) Net Trade History (2) Journal Mailbox (Phill) **NEW** News **Alerts (Phill)** vStore

Now by this option you can make warning alert and the system will alarm you when certain symbol reaches your targeted value when press right click a contextmenu will appear which has the following options:

	New Alert
	Edit Alert
	Delete Alert
	Enable Alert
	Disable Alert
	Reset Alert
	View Settings
	Maximize

Option	Description
New Alert	To set your alert by filling all required information to run this feature
Edit Alert	To edit the selected alert by changing any value you have set
Delete Alert	To delete the selected alert from your list
Enable Alert	To enable the selected alert
Disable Alert	To disable the selected alert
Reset Alert	To reset the selected alert counter to zero
View Settings	To edit the settings of viewing the Alert panel
Maximize	Maximizes the Alert panel

☰ New Alert Options:

Option	Description
Enabled	To enable/disable the new alert
Symbol	To select the desired symbol for the alert
Condition	To select the alert condition (Bid >, Bid <, Ask > or Ask <)
Value	To price value of the alert
Alert Type	To determine the alert type (Sound or SMS alert)
Timeout	The time between every alarm sound
Max Iterations	The maximum number for repeating the sound
Sound File	Here you can change your sound by fill the whole path for that desired sound file



☰ **Example:**

The following example is made on the Gold spot when the bid price reach morethan 1767. For sure I should "Enable" the alert first.

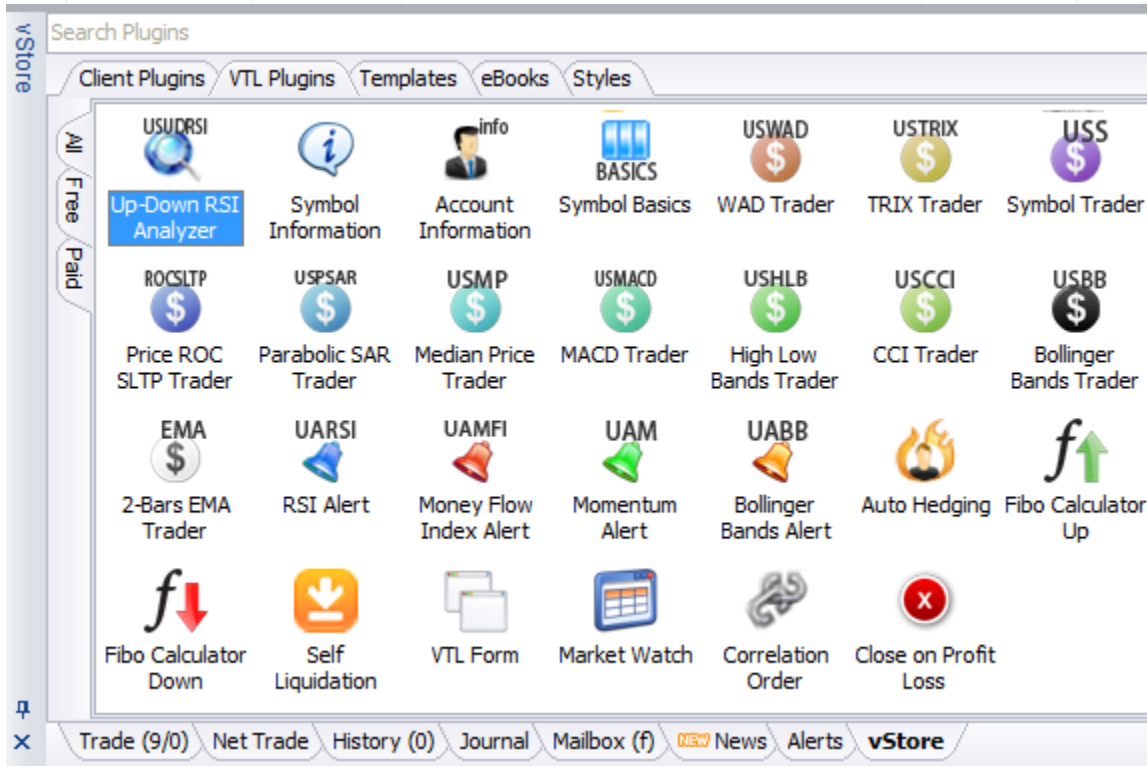


After you set all the blanks and press ok the alert will be place in the Alert Panel andthe counter will be by default zero. And when the alert hit the counter will be increased every time the alert will hit the set price value.

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## vStore Panel

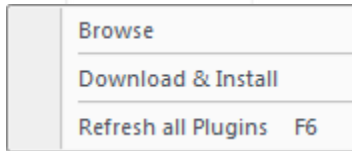


The vStore panel is the market place for [VertexFX ISV plugins](#), some of the plugins are free while the others are paid. vStore is divided into the following tabs:

- **Client Plugins:**  
Contains [client plugins](#) which were developed by Authorized ISVs using VertexFX Client API.
- **VTL Plugins:**  
Contains [VTL scripts](#) which are powered by VertexFX and Authorized ISVs.
- **Templates:**  
Contains VertexFX Chart [Templates](#).
- **eBooks:**  
Contains downloadable PDF Business [Forex eBooks](#).
- **Styles:**  
Contains [VertexFX Styles](#) which allows the users to choose between default styles or adding the preferred theme including colors, buttons and fonts from MSS files.



If you press right click on any plugin you can choose one of the following options:



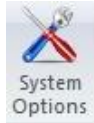
- ☰ **Browse:**  
To browse and open the related plugin in the [vStore.co](#) area.
  - ☰ **Download & Install:**  
To download the selected plugin to your PC and install it.
  - ☰ **Refresh all Plugins:**  
To refresh the vStore Panel to load any new added plugins in the [vStore.co](#) area.
- 

## Sliding News Bars

Two banners in the bottom of the platform were built to deliver two classes of news, Public and Private:

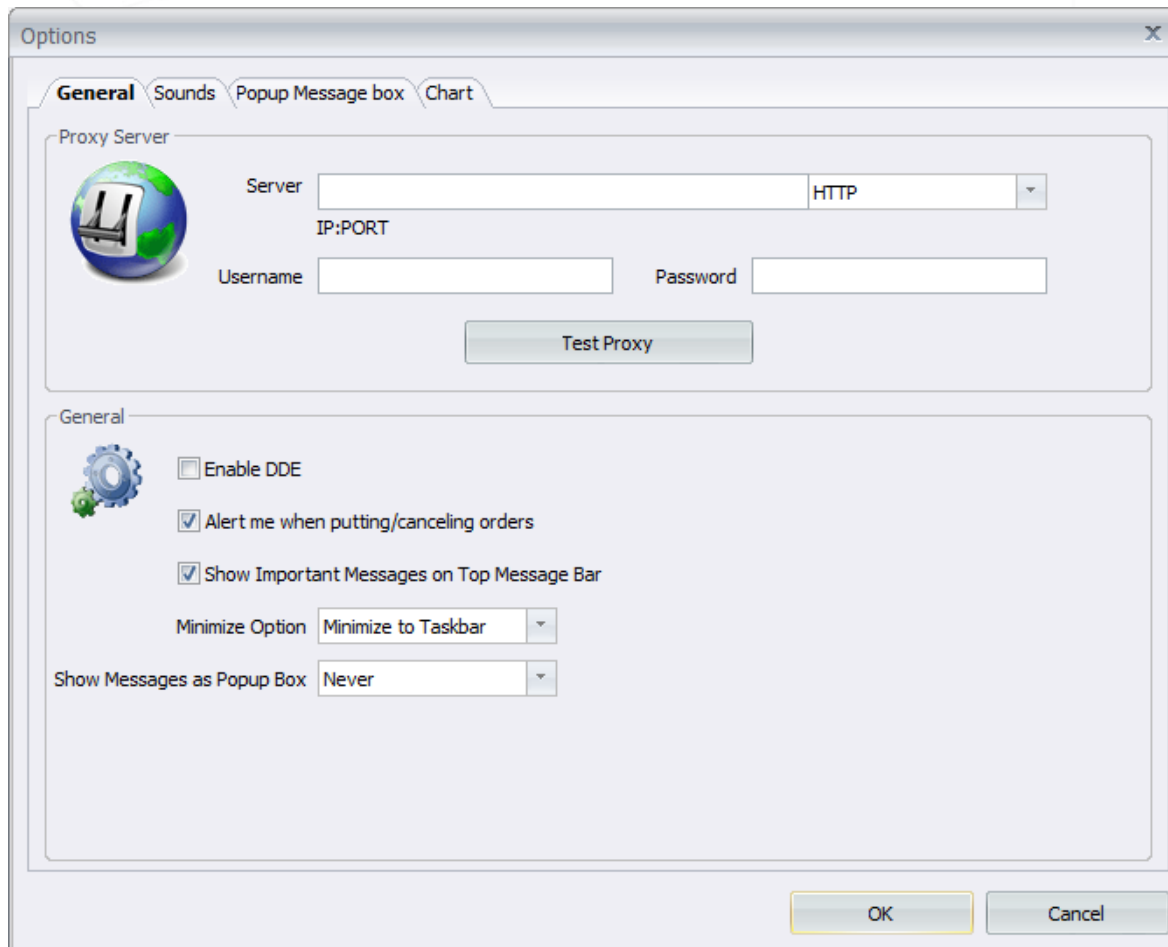
- ☰ The Public News Banner, used for public dealing room news for all clients.
  - ☰ The Private News Banner, used for clients' private news, appears under the Public News Banner.
- 

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When you open the System Options the options window of the platform will open which contains four tabs as following:

### 1- General



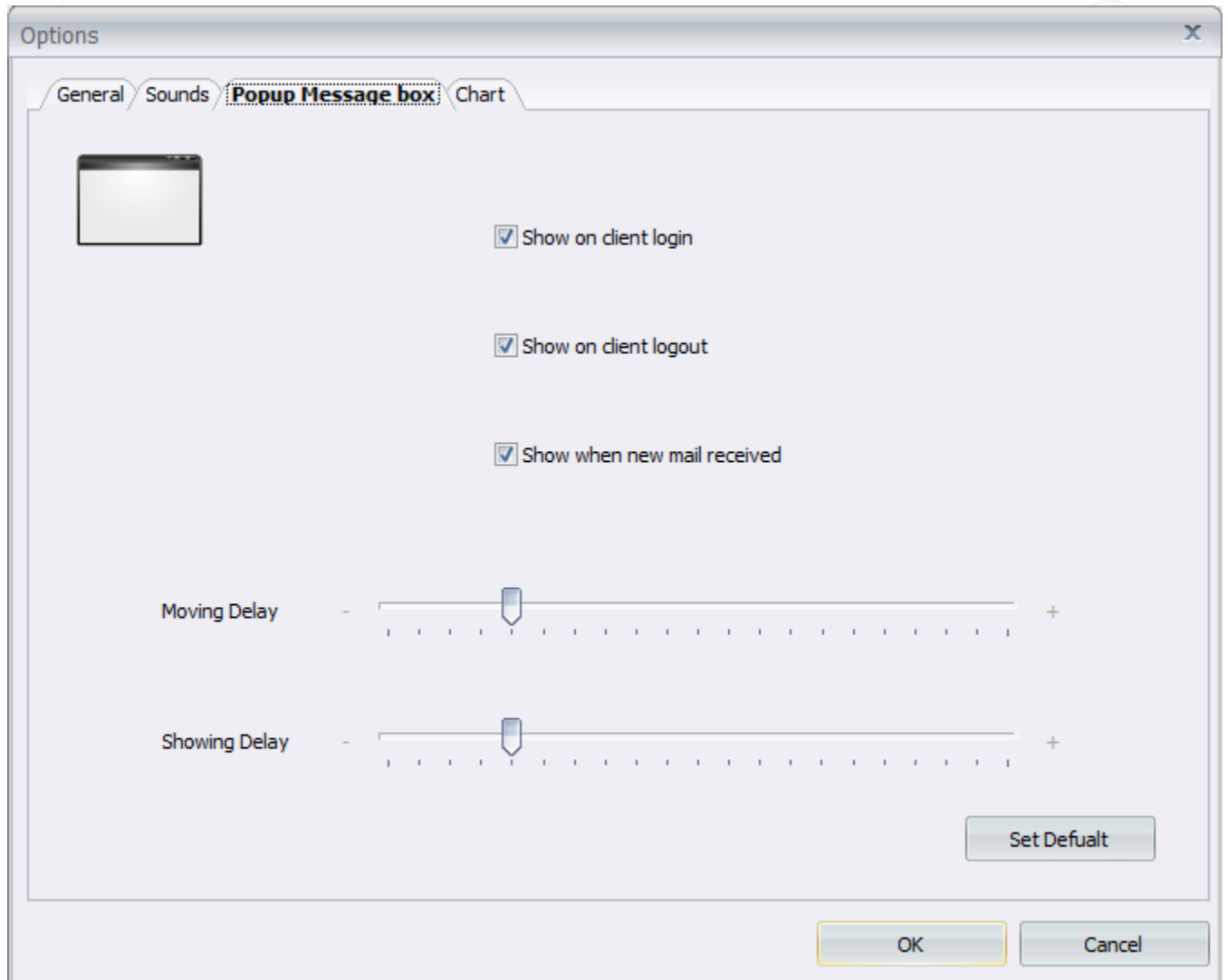
The General tab contains two parts (Proxy Server, General).

- Proxy Server  
This option will allow you to connect through proxy server by filling the following fields with correct data:  
1- Server: fill the IP address you want to connect to and port number you want to



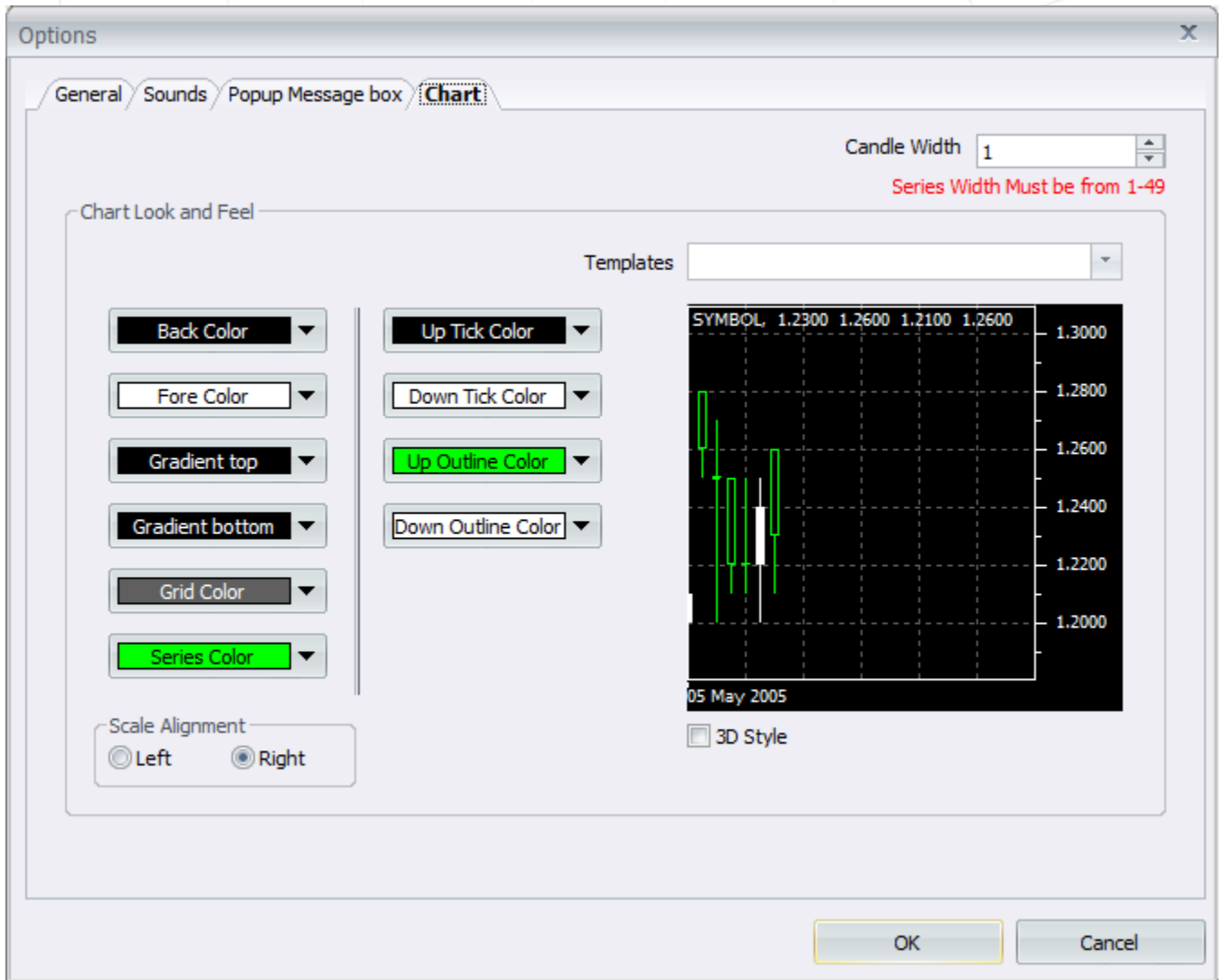
- This is the list of all default sounds of the platform. You can test, edit or remove each sound by right click on any sound and choose the desired option.

### 3- Popup Message Box



- From this tab you can show or hide the popup message box when the client login/logout or when you receive a new mail. Also you can control the moving and showing delay of the popup message box.

## 4- Chart

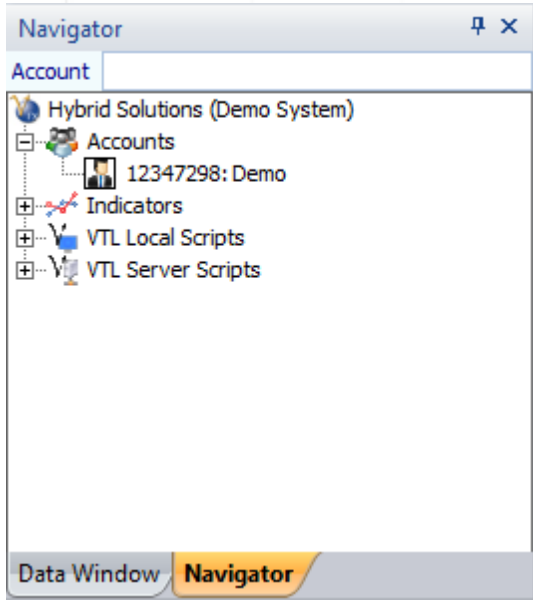


- From this tab you can edit all the settings and colors of viewing the chart window.

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## Tree Management

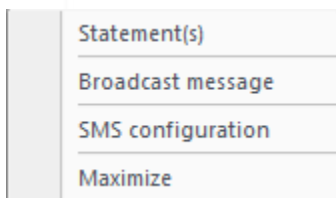
### Navigator Window



The navigation window contains sub trees which are as the following:

#### 1- Accounts Tree

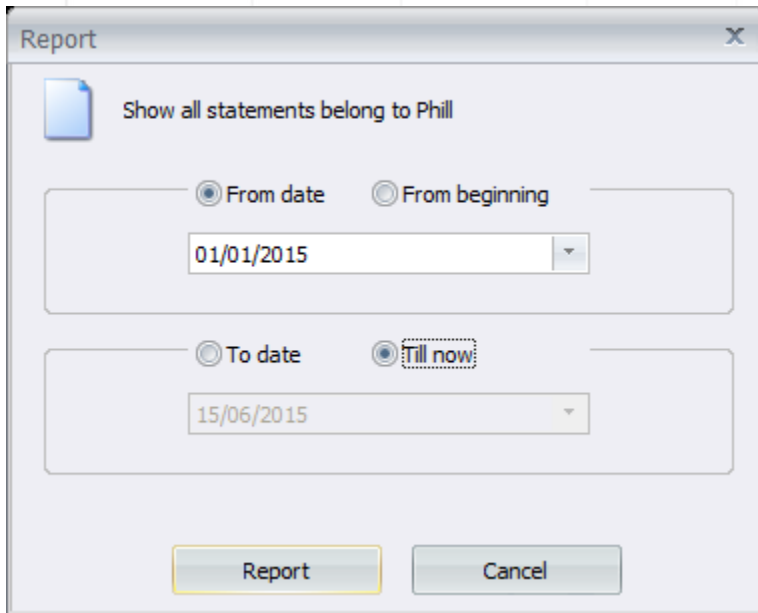
The accounts tree shows the client account(s), and by right clicking on the desired account you will find the following option:



##### a. Statement(s):

You can get all your trading activity by the statement option in the desired period and get an HTML report of all history activity you ask for.



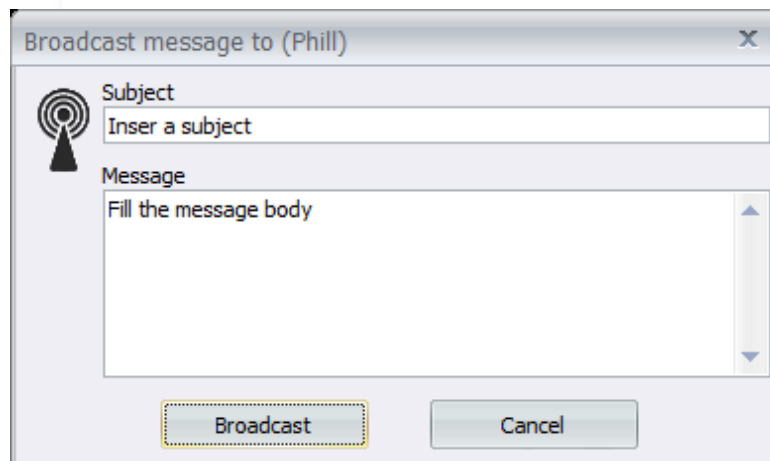


The (HTML) Statement report is divided into 4 areas:

- Open positions area.
- Closed and settled positions.
- Pending Orders.
- Account Summary.

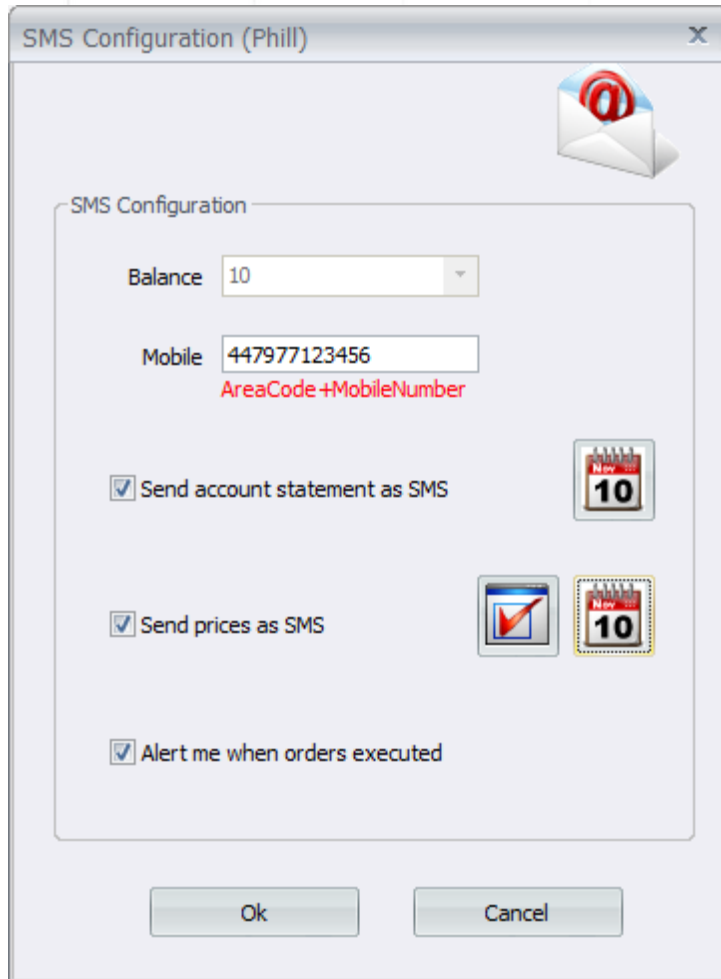
**b. Broadcast message:**

By this option you will be able to type a message and send directly it to your online client(s).




c. SMS configuration:

By this option you will be able to configure your SMS settings if it is enabled to this client.




The SMS configuration contains the following option:

- Balance:  
Will show you how much SMS balance you got.
- Mobile:  
To insert the mobile that will receive the SMS (it should be without ++ or 00).
- Send account statement as SMS:  
Enabling this option will send you a statement for you account as SMS to the inserted mobile number.  
This SMS will be sent according to a fixed schedule can be set from the

button , a window will appear and you can (Enable ALL, Disable All or select a certain hour in a certain day).

Send account statement as SMS (Phill) X

 Select the required hours per week

Monday Hours

All None

00	01	02	03	04	05	06	07	08	09	10	11
12	13	14	15	16	17	18	19	20	21	22	23

Friday Hours

All None

00	01	02	03	04	05	06	07	08	09	10	11
12	13	14	15	16	17	18	19	20	21	22	23

Tuesday Hours

All None

00	01	02	03	04	05	06	07	08	09	10	11
12	13	14	15	16	17	18	19	20	21	22	23

Saturday Hours

All None

00	01	02	03	04	05	06	07	08	09	10	11
12	13	14	15	16	17	18	19	20	21	22	23

Wednesday Hours

All None

00	01	02	03	04	05	06	07	08	09	10	11
12	13	14	15	16	17	18	19	20	21	22	23

Sunday Hours

All None

00	01	02	03	04	05	06	07	08	09	10	11
12	13	14	15	16	17	18	19	20	21	22	23

Thursday Hours

All None


00	01	02	03	04	05	06	07	08	09	10	11
12	13	14	15	16	17	18	19	20	21	22	23

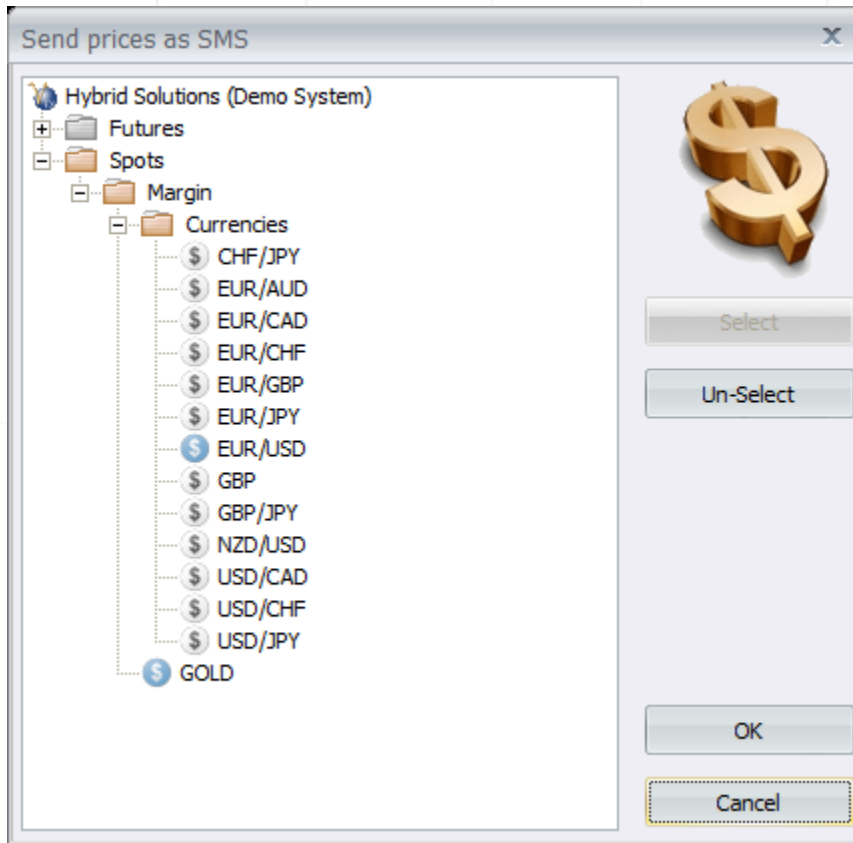
Enable All      Disable All

OK      Cancel

- Send prices as SMS:  
Enabling this option will send you any desired symbol price as SMS to the inserted mobile number.



To set the desired symbol select this button , a window will appear and you can select any symbol you want it to be included in the SMS.



- Alert me when orders executed:  
Enabling this option sends you a SMS when any of your Limit/ Stop orders execute.

d. Maximize:

This option is to maximize the navigation window.

## 2- Indicators Tree:

This tree contains all the [Technical indicators](#) of the system, and you can choose any indicator from its group to attach it to the selected symbol chart in the [chart window](#).

## 3- VTL Local Scripts:

This tree contains all the VTL Client Scripts of the system, and you can choose any VTLclient script to modify it and attach it to the selected symbol chart in the chart window. Check the [VTL Client Scripts](#) to know more about it.

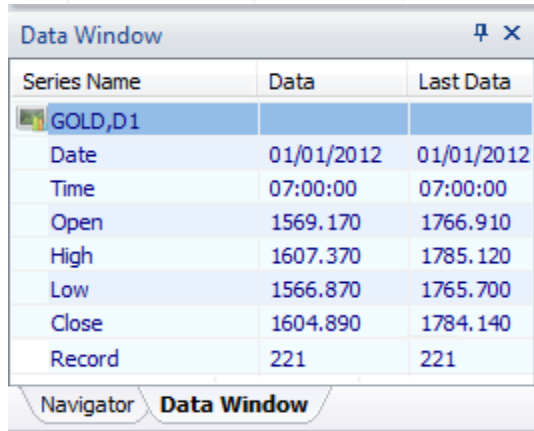
## 4- VTL Server Scripts:

This tree contains all the VTL Server Scripts of the system, and you can choose any VTLserver script to modify it and attach it to the selected symbol chart in the chart window. Check the [VTL Server Scripts](#) to know more about it.

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## Data Window

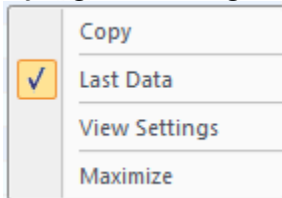


Series Name	Data	Last Data
GOLD,D1		
Date	01/01/2012	01/01/2012
Time	07:00:00	07:00:00
Open	1569.170	1766.910
High	1607.370	1785.120
Low	1566.870	1765.700
Close	1604.890	1784.140
Record	221	221

The Data Window will show you the data (Date, Time, Open, High, Low, Close price and the Record) for the symbol which is in the [Chart Window](#). You will notice that there are two types of data:

- Data: Will show you the data of the symbol which is in the chart window and it will change depending on where you are pointing the cursor on the chart window.
- Last Data: Will show you the latest updated data of the symbol which is in the chart window.

By right clicking on the Data Window you will get some options which are:



<input type="checkbox"/>	Copy
<input checked="" type="checkbox"/>	Last Data
<input type="checkbox"/>	View Settings
<input type="checkbox"/>	Maximize

Option	Description
Copy	To copy all data in the Data Window
Last Data	To show/ hide Last Data column
View Settings	To edit the settings of viewing the Data Window
Maximize	Maximizes the Data Window

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## Charts

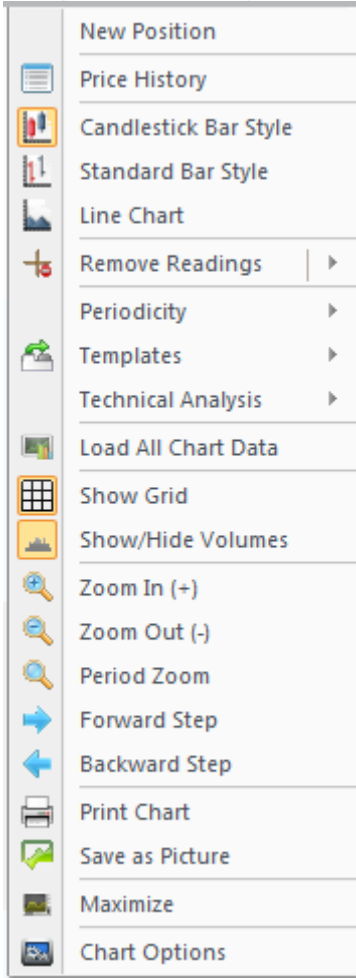
### Chart Window

- In the Chart Window you will be able to see any chart that belongs to any symbol that exist in the [Market Watch](#), just to drag and drop any desired symbol from the market watch to the chart window or right click on the desired symbol from the market watch and choose "Chart", for example the following chart belongs to the one day Gold symbol:








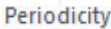














- If you press right click on the chart window you will be able to see some options as the following image:





- Each chart options descriptions are as in the following table:

Option	Description
New Position	Opens the one click trade screen that belongs to the symbol chart to place a new position
 Price History	It opens a window which contains list of the prices history for the selected symbol in chart window
 Candlestick Bar Style	To view the chart candles as sticks in chart window
 Standard Bar Style	To view the chart candles as standard bar in chart window
 Line Chart	To view the chart as line in chart window
 Remove Readings	To remove all the crosshairs on the chart window, or remove the available crosshairs from the drop down option in the Remove Readings button

	<p>To change the chart periodicity to one of the following periods:</p> <p>M1 One Minute, M5 Five Minutes, M15 Fifteen Minutes, M30 Thirty Minutes, H1 One Hour, H4 Four Hours, D1 Daily, W1 Weekly, MN Monthly</p>
	<p>Add/ remove some indicators, and also you can remove all the added templates from the blank option</p>
	<p>To add/ edit <a href="#">indicators</a> to the chart window, and also to add/ edit object to the chart window</p>
	<p>To load all data of the chart in chart window from beginning till now</p>
	<p>To show/ hide grids on the chart window</p>
	<p>To show/ hide the volume on the bottom of the chart window. Which indicates the trading volume for the select symbol chart</p>
	<p>To maximize the zooming on the chart window</p>
	<p>To minimize the zooming on the chart window</p>
	<p>After selecting this option define the desired period to be zoomed in by clicking in the starting of the period then another click on the end of the period in the chart window</p>
	<p>To drags the chart step forward by one click</p>
	<p>To drags the chart step backward by one click</p>
	<p>Use this option to print the picture of the chart if your computer if it connected to a printer</p>
	<p>Use this option to save the picture of the chart window on your computer as JPG</p>
	<p>To maximize the chart window, you will notice after choosing it that the <a href="#">Technical Analysis Toolbar</a> will be showing on the top of the terminal</p>
	<p>Opens the chart options tab from the <a href="#">System Options</a>, which allows you to edit the settings and colors of viewing the chart window</p>

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## Technical Indicators

### COMMODITY FUTURES TRADING COMMISSION DISCLAIMER

"Hypothetical performance results have many inherent limitations, some of which are described below. No representation is being made that any account will or is likely to achieve profits or losses similar to those shown. In fact, there are frequently sharp differences between hypothetical performance results and the actual results subsequently achieved by any particular trading program. One of the limitations of hypothetical performance results is that they are generally prepared with the benefit of hindsight. In addition, hypothetical trading does not involve financial risk, and no hypothetical trading record can completely account for the impact of financial risk in actual trading, for example, the ability to withstand losses or to adhere to a particular trading program in spite of trading losses are material points which can also adversely affect actual trading results. There are numerous other factors related to the markets in general or to the implementation of any specific trading program which cannot be fully accounted for in the preparation of hypothetical performance results and all of which can adversely affect actual trading results."

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#### Oscillator

- [Williams' %R](#)
- [Average True Range](#)
- [Momentum](#)
- [Moving Average Convergence / Divergence \(MACD\)](#)
- [Detrended Price Oscillator](#)
- [Moving Average Envelope](#)
- [Relative Strength Index \(RSI\)](#)
- [Stochastic Oscillator](#)

#### Trends

- [Moving Average](#)
- [Parabolic SAR](#)
- [Average Directional Movement Index \(Directional Movement System\)](#)
- [Commodity Channel Index](#)
- [Standard Deviations](#)
- [Bollinger Bands](#)

#### Volumes

- [Volume Rate of Change \(ROC\)](#)
- [Money Flow Index](#)
- [On Balance Volume](#)

## Custom

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- [Welles Wilder's Smoothing](#)
- [Williams' Accumulation/Distribution](#)
- [Volume Oscillator](#)
- [Vertical Horizontal Filter](#)
- [Ultimate Oscillator](#)
- [TRIX](#)
- [Rainbow Oscillator](#)
- [Price Oscillator](#)
- [Ease of Movement](#)
- [Chande Momentum Oscillator \(CMO\)](#)
- [Chaikin Volatility Oscillator](#)
- [Aroon](#)
- [Aroon Oscillator](#)
- [Linear Regression R-Squared](#)
- [Linear Regression Forecast](#)
- [Linear Regression Slope](#)
- [Linear Regression Intercept](#)
- [Price and Volume Trend Performance](#)
- [Chaikin MoneyFlow](#)
- [Weighted Close](#)
- [Typical Price](#)
- [Price Rate of Change](#)
- [Median Price](#)
- [High Minus Low](#)
- [Fractal Chaos Bands](#)
- [High Low Bands](#)
- [Swing Index](#)
- [Accumulation Swing Index](#)
- [Comparative Relative Strength](#)
- [Mass Index](#)
- [Negative Volume Index](#)
- [Positive Volume Index](#)
- [Trade Volume Index](#)
- [Stochastic Momentum Index](#)
- [Fractal Chaos Oscillator](#)
- [Prime Numbers Oscillator](#)
- [Prime Numbers Bands](#)

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## Market Watch

### Market Watch Window

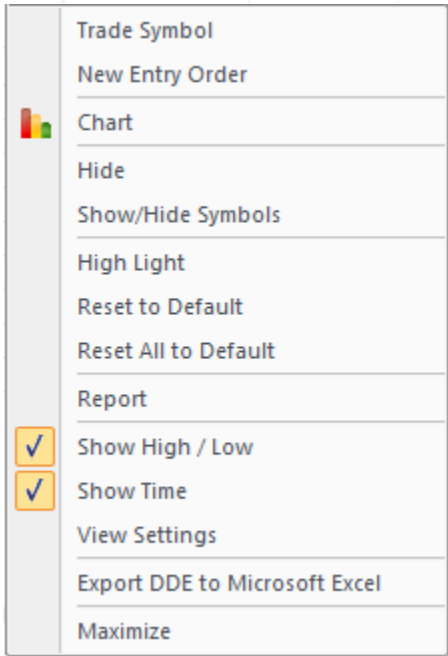


Symbol	Bid	Ask	High	Low	Time	Expiry Date	Open Price	Close P...	Net Change	Percent Change	Last Price
EUR/USD	1.24860	1.24865	1.25300	1.24800	08:22		1.25030	1.25020	-0.00160	-0.13%	1.24860
GOLD	1583.50	1583.55	1587.10	1581.10	08:22		1584.00	1583.90	-0.40	-0.03%	1583.50
SILVER	27.39	27.44	27.55	27.35	08:22		27.49	27.49	-0.10	-0.36%	27.39
AUD/USD	1.002	1.003	1.0060	0.999	08:22		1.000900	1.000900	0.001800	0.18%	1.002700
GBP/USD	1.5608	1.5613	1.5625	1.5560	08:22		1.5572	1.5573	0.0035	0.22%	1.5608
NZD/USD	0.7908	0.7913	0.7928	0.7862	08:22		0.7871	0.7872	0.0036	0.46%	0.7908
USD/CHF	0.9618	0.9623	0.9622	0.9579	08:22		0.9603	0.9604	0.0014	0.15%	0.9618
USD/JPY	79.27	79.32	79.78	79.22	08:22		79.67	79.66	-0.39	-0.49%	79.27
EUR/CHF	1.2010	1.2015	1.2012	1.2003	08:22		1.2009	1.2009	0.0001	0.01%	1.2010
EUR/JPY	98.98	99.03	99.89	98.88	08:22		99.61	99.60	-0.62	-0.62%	98.98
EUR/GBP	0.7998	0.8003	0.8040	0.7991	08:22		0.8028	0.8028	-0.0030	-0.37%	0.7998
GBP/JPY	123.75	123.80	124.43	123.56	08:22		124.03	124.06	-0.31	-0.25%	123.75

- This is how the market watch look like in VertexFX platform, it contains many columns in which:

Column Name	Description
Search Symbol	Search field for the existing symbols on the market watch window
Symbol	Contains the symbols name that you are able to trade on
Bid	The current market bid price for each symbol
Ask	The current market ask price for each symbol
High	The current market day high price for each symbol
Low	The current market day low price for each symbol
Time	The time of the last update for the symbol price
Expiry Date	The expiry date for each symbol is set from the dealing room side
Open Price	The first market open price for each symbol in the current day
Close Price	The last market close price for each symbol in the previous day
Net Change	Equals to the Bid Price – Close Price
Percent Change	Equals to = (Net Change / Close Price) * 100%
Last Price	Shows the last price was traded for each symbol

- The market watch have many options which appears when you press right click on any desired symbol, they are as the following image:



### 1- Trade Symbol

- Choosing this option will open for you the one click trade screen, for example the following image belongs to the Gold Symbol:

GOLD (78821 - Joe) X

GOLD Cancel all orders Total: -2.00

Amount  Lot

New Position

**1265.00 / 1265.05**

Sell at 1265.00 Buy at 1265.05

---

One Click Limit/Stop Order Placing: ↑

Orders (S)	Sell	Price	Buy	Orders (B)
	Sell Limit	1265.70	Buy Stop	
	Sell Limit	1265.65	Buy Stop	
	Sell Limit	1265.60	Buy Stop	
	Sell Limit	1265.55	Buy Stop	
	Sell Limit	1265.50	Buy Stop	
	Sell Limit	1265.45	Buy Stop	
	Sell Limit	1265.40	Buy Stop	
	Sell Limit	1265.35	Buy Stop	
	Sell Limit	1265.30	Buy Stop	
	Sell Limit	1265.25	Buy Stop	
	Sell Limit	1265.20	Buy Stop	
	Sell Limit	1265.15	Buy Stop	
	Sell Limit	1265.10	Buy Stop	
	Sell Limit	1265.05	<-- Buy at	
	Sell at -->	1265.00	Buy Limit	
	Sell Stop	1264.95	Buy Limit	
	Sell Stop	1264.90	Buy Limit	
	Sell Stop	1264.85	Buy Limit	
	Sell Stop	1264.80	Buy Limit	

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GOLD 1265.00 1265.05



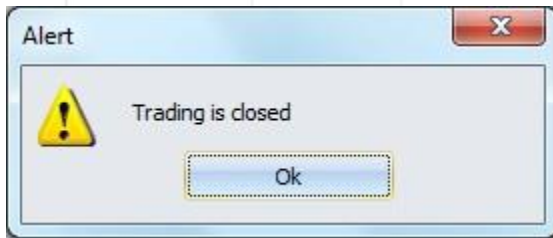
09:01:21 09:02:36 09:03:32 09:04:40 09:06:12 09:06:43 09:07:05

- Many options can be done in the one click trade screen, in which:



Option	Description
Cancel All Order	This button will cancel all your Limit/ Stop orders on this symbol
Amount	In this area you can set the desired amount to trade on
Total	How much the total net hedge amount on the selected symbol
Sell At (New Position tab)	To place a sell position with the current price of this symbol
Buy At (New Position tab)	To place a buy position with the current price of this symbol
Your Comment ...	To add a comment to the Orders/Positions
One Click Limit/Stop order Placing	In this area you can place a Limit/ Stop order by one click on the (Sell Limit, Sell Stop, Buy Stop or Buy Limit) and a Limit/Stop order will be placed on this symbol with the price that is beside the place where you set the Limit/ Stop order
Tick Chart	In the bottom of the one click trade screen you will see the tick chart of this symbol, you can show/ hide this window by clicking on the green arrows ^^^
Close Position tab	If you have open positions on the selected symbol you will be able to select the ticket ID and close it at market price, and also you can set a take profit or stop loss order on the selected ticket ID
Close by Hedge tab	If you have open Buy and Sell positions you will be able to select the ticket IDs of the buy and sell to close them by hedge, and also you can close all your open Buy and sell positions buy hedge

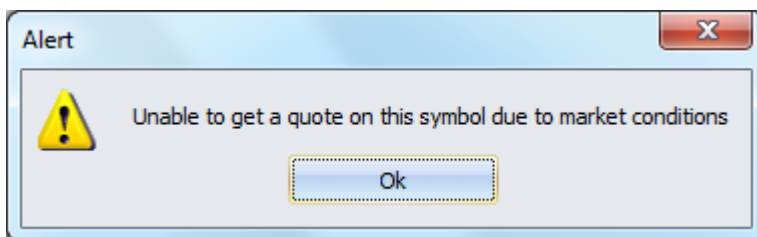
- If you are trying to place an order and you get the following message (Trading is closed), this message means that the market is closed and you will not be able to trade on the selected symbol till the market opens.



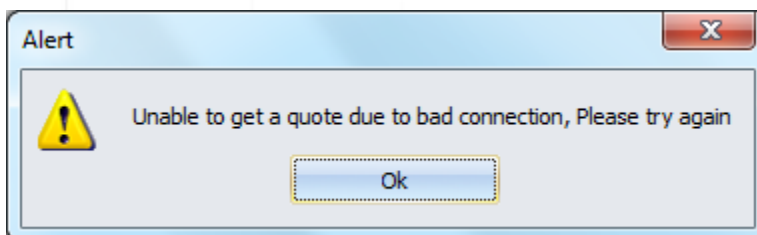
- Sometime when you place a Limit/ Stop order an alerting message appear (InvalidPrice). This message appears when you set a Limit/ Stop order with offset close to the current market price, so you will need to increase your order offset to place your Limit/ Stop order.



- The following message (Unable to get a quote on this symbol due to market conditions) will appear to you if the rates of the selected symbol stopped for a certain seconds, so you will not be able to trade on the selected symbol till its rates start to move again.



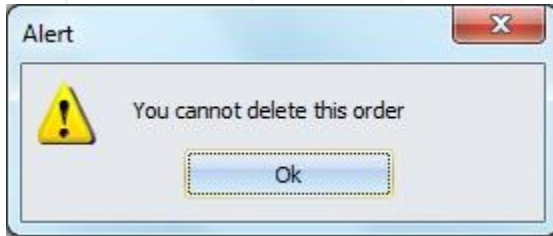
- While you are using the VertexFX system you must be sure that your internet connection is good, because if you have any issue in the internet connection and you are trying to place any order on the symbols, you will get this message (Unable to get a quote due to bad connection, please try again).



- If you placed an limit/ stop order it will be in the pending order till its price hit, and when this order hit it will be showing in red bold color in



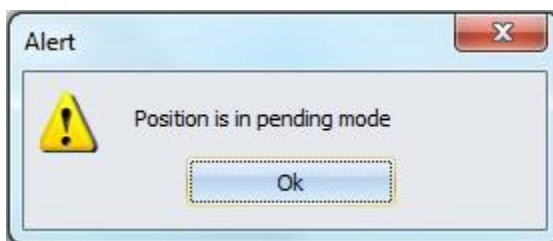
panel, but if after the hit you tried to delete this order a message as the following appears to him since the order is hit.



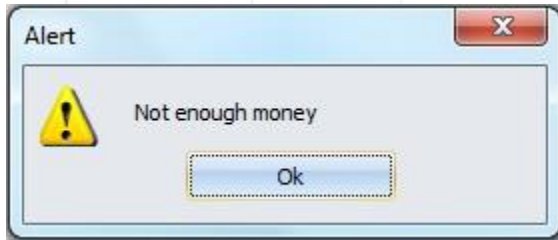
- If you tried to close a market order and then this order will be in the pending mode, and then tried to cancel this market order from the pendingorders, the message (You can not cancel market orders) appears to you. So you will need to wait till the dealing room takes an action in this order.



- If you tried to close a market order and then this order will be in the pending mode, and then tried to close this market order again from the trade window, the message (Position is in pending mode) appears to you. So you will need to wait till the dealing room takes an action in this order.

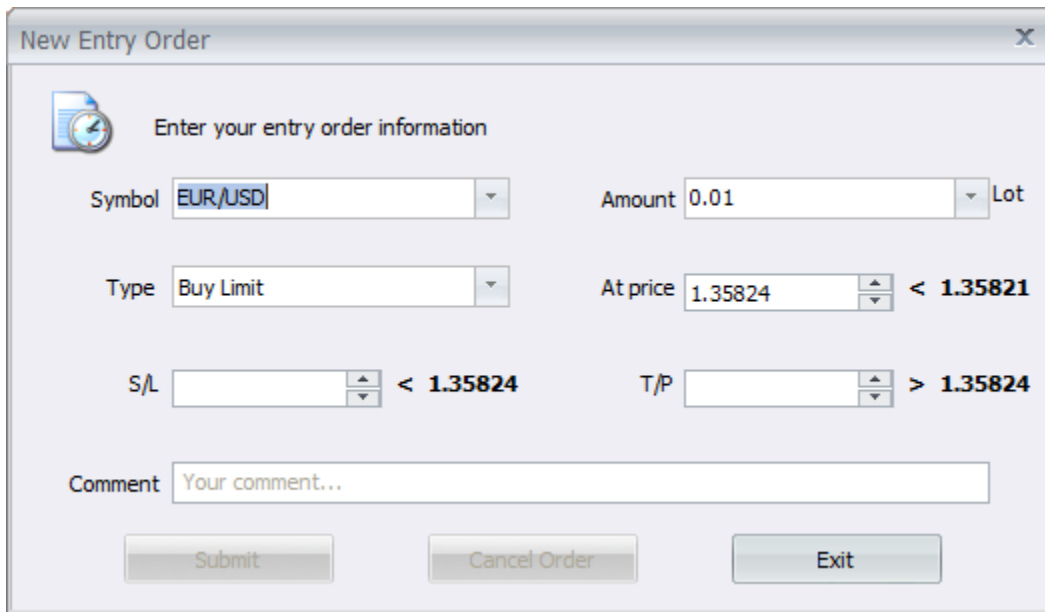


- This message “Not Enough Money” may appear to your clients while they are trading, and there are two ways that will let this message to show up:
  - The first way is if you want to open a new position on a certain symbol and your equity is less than the initial margin per lot of this symbol.
  - The second way is if you tried to close one of the two hedge positions you got, while your equity is less than the initial margin per lot of this symbol.



## 2- New Entry Order

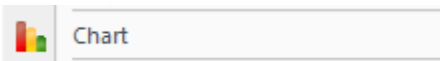
- When you choose this option a window will open for you as the following image, and you will be able to set a Limit/ Stop order with the inserted information (Symbol name, Amount, Order Type, At Which Price, Stop loss or take Profit) and after you fill all the desired information press on the Submit button so your order will be placed.



The 'New Entry Order' dialog box contains the following fields and controls:

- Symbol:** EUR/USD
- Amount:** 0.01
- Lot:** (dropdown menu)
- Type:** Buy Limit
- At price:** 1.35824 (with '<' symbol)
- S/L:** (dropdown menu) < 1.35824
- T/P:** (dropdown menu) > 1.35824
- Comment:** Your comment...
- Buttons:** Submit, Cancel Order, Exit

## 3- Chart



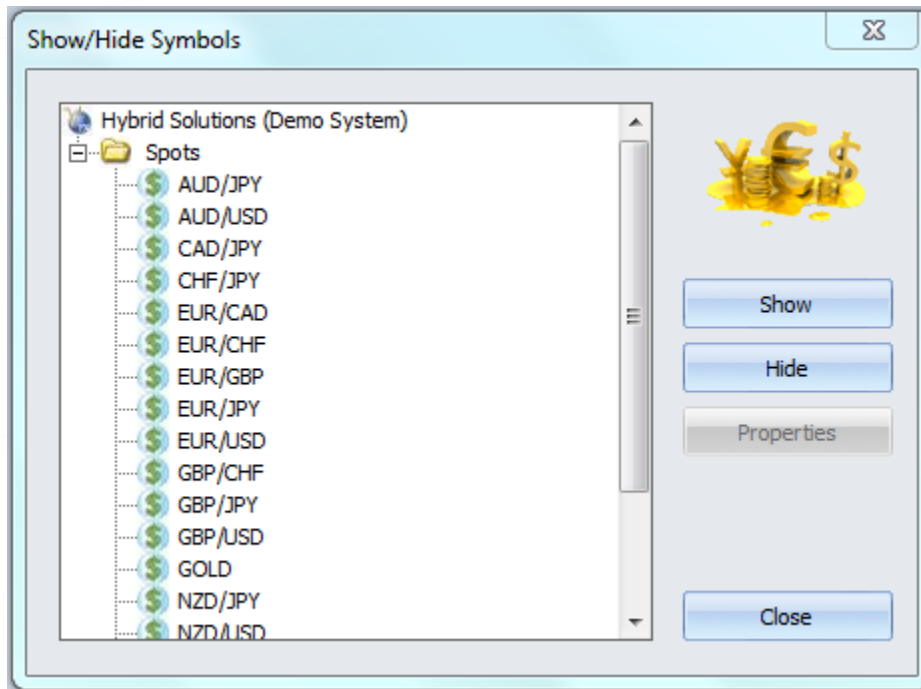
- Use this option to draw the selected symbol to the chart window.

#### 4-Hide

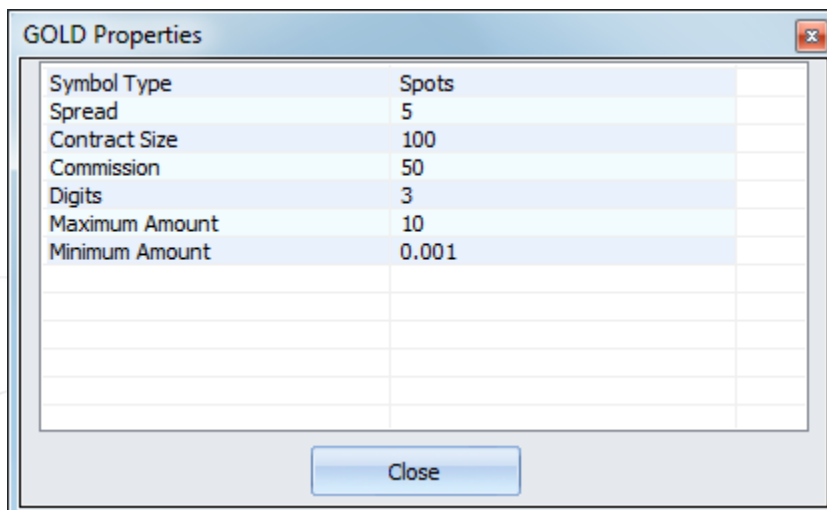
- To hide the selected symbol from the market watch.

#### 5-Show/ Hide Symbol

- This option opens a window contains the list of symbols as the following image, and you will be able to show/ hide the desired symbol(s).



- If you press on the property button a small window will open with the properties of the selected symbol, for example the following image is for the Gold Symbol.



#### 6- High Light

- You can high light the selected symbol in the market watch using this option.

#### 7- Reset to Default

- To reset the selected symbol color to the default viewing settings.

#### 8- Reset All to Default

- To reset the all symbol color to the default viewing settings.

#### 9- Report

- The report option opens a snapshot for the market watch in HTML page.

#### 10- Show Hide/ Low

- To show or hide the high and low columns.

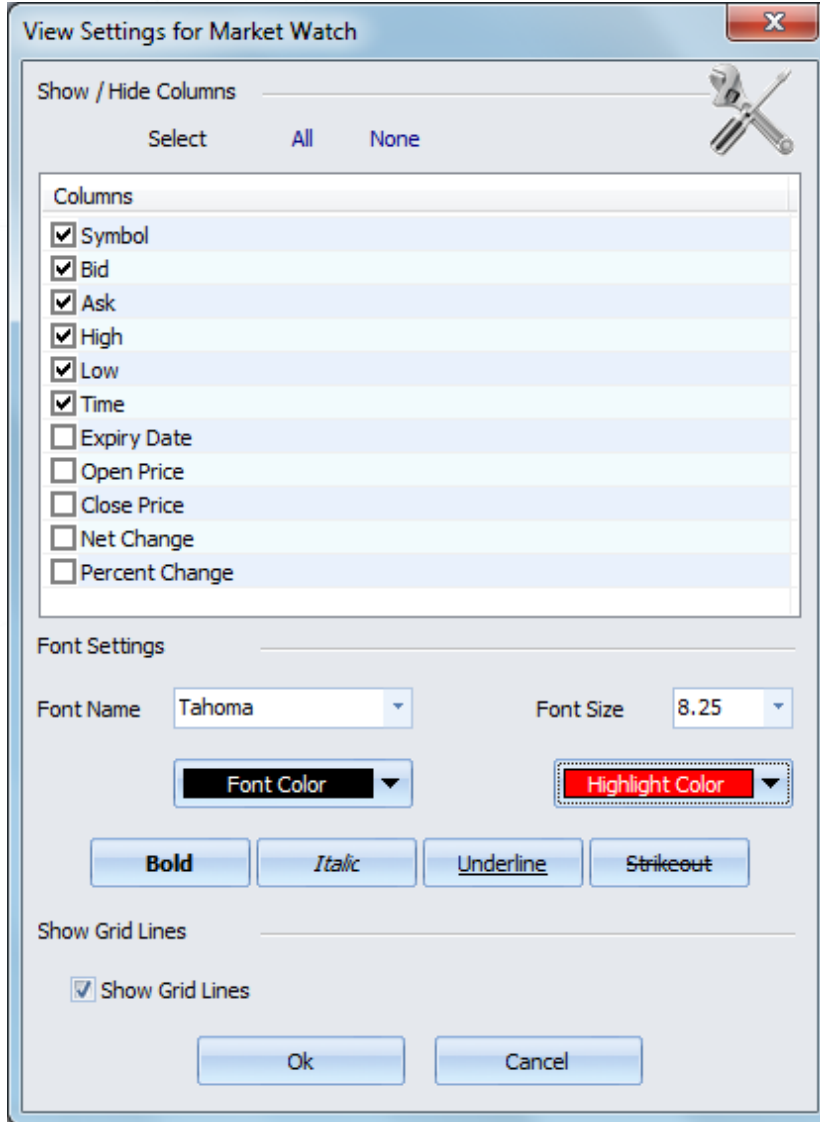
#### 11- Show Time

- To show or hide the Time column.



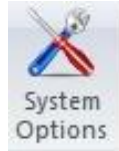
## 12- View Settings

- The View Settings option opens a window as the following image, which allows you to change the settings of viewing the market watch.



### 13- Export DDE to Microsoft Excel

- This option will export the DDE (Dynamic Data Exchange) for the symbols of the market watch to a Microsoft Excel sheet.
- If this option is disabled you can enable it from the General area of the



[SystemOptions](#)

### 14- Maximize

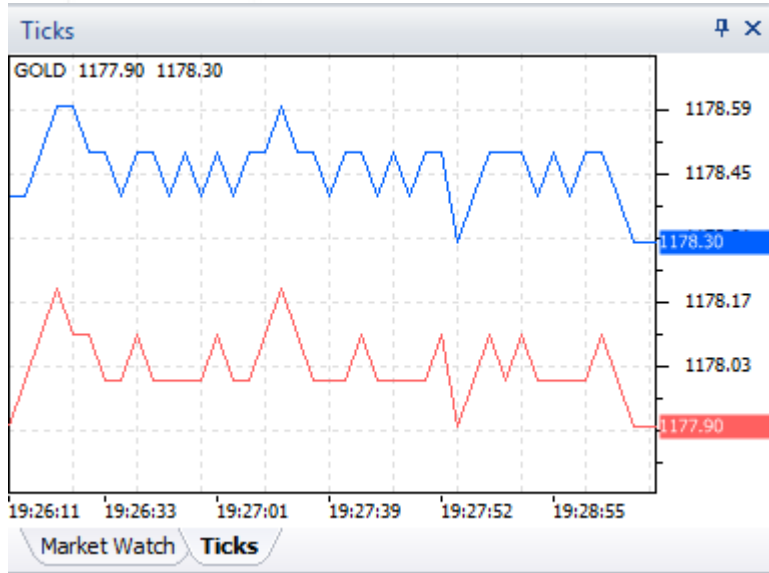
This option to maximize the market watch.

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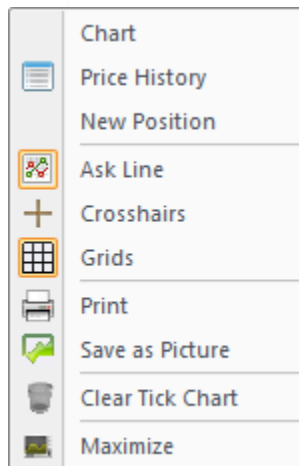
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## Tick Chart Window

The tick window shows the moving bid price of the selected symbol from the market watch in red line, you can also show the moving ask price which will appear in blue color. For example the following image is a tick chart window for the Gold symbol:



There are some options for the ticks window appears when you press right click on it.



Option	Description
Chart	To draw the selected symbol chart on the <a href="#">chart window</a>
Price History	Opens a new window contains a list of prices history for theselected symbol in ticks window
New Position	Opens the one click trade screen to place an order on the symbol which is selected in the tick chart window
Ask Line	To show/ hide the ask line from the tick chart window
Grids	To show/ hide the grids from the tick chart window
Print	To print the tick chart window if your computer is connectedto a printer machine
Save as Picture	To save the tick chart window as a picture as JPG
Clear Tick Chart	To empty the tick chart window
Maximize	To maximize the tick chart window

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